

LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
Countywide QIC Meeting
Minutes

Type of Meeting	Countywide QIC	Date	November 29, 2007	
Place	DMH office (550 Vermont)	Start Time	10:00 am	
Chairperson	Belen Fuller, LCSW	Adjournment	11:30 am	
Members Present	Darlene Malott, Lisa Harvey, Christy Maeder, Mike Ford, Angel Kelly-Blaydes, Eloisa Ramos Robles, Adrine Bazikyan, Kelly Asato, Diane Beekman, Tracy Wilson, Olga Zysman, Ruchika Puri, Tracy Chinn, Michael Kaufman, Jayne Millstein, Susan Edelstein, Larry Spink, Ron Baker, Carolyn Heier, Carlos Tobar, Anu Mandagati, Christine Williamson, Heather George, Nikki Ryan , Erma Oppenmir, Leeann Esktron, Jan Nolan, Romalis Taylor, Laura lee Markey, Sonya Hines, Cynthia Lopez, Diann Wingert, Shirley Robertson.			
Absent Members	Leah Merjil, Michael Miller, Joshua Ciszek, Kim Tran, Jayne Millstein, Candace Sims, Toni Aikins, Monique Vega, Denise Gonzales, Shay Wilson, Dennis Brotman, Lisa Sumlin, Caryn May, Trudy Wagner, Dan Thorne.			
Agenda Item & Presenter	Findings and Discussion		Decisions and Recommendations	
Call to Order & Introductions	The meeting was called to order at 10:00 a.m.		None	
Review of Minutes and Handouts	Minutes were approved.		Belen Fuller, Christine Williamson or Cindy Coons, co-chairs	

Agenda Item and Presenter	Findings and Discussion	Decisions and Recommendations	Person Responsible/ Due Date
DMH Updates Belen Fuller (for Elizabeth Fitzgerald)	New Program Head is Elizabeth Fitzgerald IBHIS Project timeline reviewed. Provider support group is being organized by Karen Bellow (CIOB). For providers already using Electronic Records, still need to have a hard copy of the file (Norma Fritsche will document this requirement in writing). Specific questions should be directed to Service Area Liaison. Item Control Reports need to be sent to Service Area Liaison by deadline. The reports will be forwarded to Paul McIver.	None. Informational only	N/A

Agenda Item and Presenter	Findings and Discussion	Decisions and Recommendations	Person Responsible/ Due Date
<p>QIC update Belén Fuller (for Teresa Quijano)</p>	<p>Several handouts were distributed:</p> <ol style="list-style-type: none"> 1. Performance Outcome Surveys Response (The provider return rate is improving but needs further improvement). 2. LACDMH QI Program (Quarterly Statistical Report) 3. Draft of the QI Program Policy (Providers are expected to have this document on hand when audited by the state). 4. LA County Request to Change Provider. (Providers need to submit forms to Patient Rights on a monthly basis, even if there are no changes). 5. Memo regarding January 2008 implementation of Performance Based Outcome Measures. 6. Caregiver Authorization Affidavit 7. Memo regarding Cultural Competence Plan. 8. State Reporting Requirements (Summary) 9. EQRO Highlights (State) 10. MHP CAEQRO Report 11. Results of state Review of LA County 		

Agenda Item and Presenter	Findings and Discussion	Decisions and Recommendations	Person Responsible/ Due Date
<p>QIC Update (Cont)</p> <p>Children's Inpatient Clinical Case Management Unit (CICCM) Christine Maeder</p>	<p>12. Reasons for Recoupment 2007-2008 13. DMH recognized Evidence Based Practices for children (MST and FFT)</p> <p>Discussed the role of the CICCM unit and provided information about psychiatric hospitalization discharge planning.</p> <ul style="list-style-type: none"> • Unit case managers are liaisons to all Medical eligible children and adolescents in psychiatric hospitals. • The case managers assist hospital case managers in developing discharge plans that are inclusive of all involved parties. • CICCM is responsible for scheduling the discharge planning teleconference and follows up on recommendations made during the teleconference. • Providers can contact CICCM and request assistance if the hospital is not being responsive. (Program Head Yoko Sugihara) 	<p>Informational</p>	<p>Christina Maeder</p>
<p>SOC/WrapAround Shirley Robertson-Smith</p>	<p>Discussed an overview of all the programs available to families and providers. Reviewed the differences between SOC and Wraparound programs</p>	<p>Informational</p>	<p>Shirley Robertson-Smith</p>