

Retention Rate¹ - Number of Approved Outpatient Claims by Ethnicity - Fiscal Year 2011 - 2012
County of Los Angeles - Department of Mental Health

ETHNICITY	Number of Approved Outpatient Claims													
	1 Claim		2 Claims		3 Claims		4 Claims		5-15 Claims		16 or More		Total	
	Number of Consumer	Percent	Number of Consumer	Percent	Number of Consumer	Percent	Number of Consumer	Percent	Number of Consumer	Percent	Number of Consumer	Percent	Number of Consumer	Percent
African American	3,953	24.98%	2,772	26.55%	2,348	27.49%	2,595	28.87%	15,777	26.28%	17,714	22.00%	45,159	24.50%
American Indian	51	0.32%	49	0.47%	43	0.50%	41	0.46%	318	0.53%	440	0.55%	942	0.51%
Asian/Pacific Islander	623	3.94%	351	3.36%	313	3.66%	324	3.60%	2,829	4.71%	4,217	5.24%	8,657	4.70%
Latino	7,782	49.17%	4,875	46.70%	3,982	46.62%	3,968	44.14%	28,301	47.15%	43,663	54.22%	92,571	50.22%
Other	98	0.62%	70	0.67%	50	0.59%	60	0.67%	377	0.63%	479	0.59%	1,134	0.62%
White	3,320	20.98%	2,322	22.24%	1,805	21.13%	2,002	22.27%	12,422	20.70%	14,013	17.40%	35,884	19.47%
Total	15,827	100%	10,439	100%	8,541	100%	8,990	100%	60,024	100%	80,526	100%	184,347	100%

¹Column Percent

Retention Rate² - Number of Approved Outpatient Claims by Ethnicity - Fiscal Year 2011 - 2012
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ETHNICITY	Number of Approved Outpatient Claims													
	1 Claim		2 Claims		3 Claims		4 Claims		5-15 Claims		16 or More		Total	
	Number of Consumer	Percent	Number of Consumer	Percent	Number of Consumer	Percent	Number of Consumer	Percent	Number of Consumer	Percent	Number of Consumer	Percent	Number of Consumer	Percent
African American	3,953	8.75%	2,772	6.14%	2,348	5.20%	2,595	5.75%	15,777	34.94%	17,714	39.23%	45,159	100.00%
American Indian	51	5.41%	49	5.20%	43	4.56%	41	4.35%	318	33.76%	440	46.71%	942	100.00%
Asian/Pacific Islander	623	7.20%	351	4.05%	313	3.62%	324	3.74%	2,829	32.68%	4,217	48.71%	8,657	100.00%
Latino	7,782	8.41%	4,875	5.27%	3,982	4.30%	3,968	4.29%	28,301	30.57%	43,663	47.17%	92,571	100.00%
Other	98	8.64%	70	6.17%	50	4.41%	60	5.29%	377	33.25%	479	42.24%	1,134	100.00%
White	3,320	9.25%	2,322	6.47%	1,805	5.03%	2,002	5.58%	12,422	34.62%	14,013	39.05%	35,884	100.00%
Total	15,827	9%	10,439	6%	8,541	5%	8,990	5%	60,024	33%	80,526	44%	184,347	100.00%

²Row Percent