COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH
SERVICE PLANNING AREA 5

QUALITY IMPROVEMENT COMMITTEE
May 04, 2010

AGENDA

I.	Welcome and Introductions	Monika/Jessica
II.	Review of Minutes	All
III.	Program Announcements • SA5 Agency Coordination Trouble Shooter	All
IV.	DMH Updates	Karen Williams
V.	Governor's FY 2010-11 State Budget for Community MH, Letter from CA MH Directors Association	
VI.	Quality Assurance • Preliminary Findings from the Chart Audit • Clinical Records Bulletin, 2010-01, March 3, 2010 • Quality-Improvement-Case Reviews, SFC Chart Review • EPSDT Audits and Auditor Controller Audits	Monika/Jessica
VII.	Quality Improvement • State System Review FY 2009-FY 2010 Out of Compliances • SIFT/EFT Training • CAEQRO Site Review (SA4, SA6, SA8)	Monika/Jessica Michael Chong Victor Tran Monika/Jessica
VIII.	Next QIC Meeting	Monika/Jessica

The next Service Area 5 Quality Improvement Committee meeting will be held on Tuesday, July 13, 2010 at Didi Hirsch CMHC, 4760 S. Sepulveda Blvd. in Culver City from 9:00AM - 11:00AM.

LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
SA 5 Quality Improvement Committee
Minutes

Type of Meeting	Quality Improvement Committee	Date	March 02, 2010
Place	Didi Hirsch CMHC 4760 S. Sepulveda Blvd., Culver City	Start Time	9:00 AM
Chairperson	Monika Johnson, Jessica Wilkins	Adjournment	11:00AM
Members Present	Karen Williams, DMH; Monika Johnson, DMH; Jessica Wilkins, Alcott Center; Bonnie McRae, Edelman – Child; Cheryl Carrington, Vista Del Mar; Kathy Shoemaker, Exodus Recovery; LeeAnn Skorohod, Exodus Recovery; David Kneip, Exodus Recovery; Barbara Hold, Step Up on Second; Susan Houck Strom, Didi Hirsch; Matt Meyer, Didi Hirsch; Dorothy Berndt, St. Joseph Center; Loretta Herndon, St. Joseph Center; Jennifer Levine, WISE & Healthy Aging; Sharon Greene, St. John's CFDC; Nicole Ryan, The HELP Group; Erma Oppenheim, DMH - AB3632; Brenda Pitchford, UCLA Ties for Adoption; Amy Turk, OPCC; Michi Okano, Pacific Asian Counseling Services; Stephanie Yamada, Pacific Asian Counseling Services; Jamie Hayworth, Homes For Life Foundation; Jasmina Moore, Exceptional Children's Foundation; Rissa Abriam, DMH ASOC.		
Excused Members	Nilsa Gallardo, Edelman - Adult; Patrice Grant, Edelman - Child; Thang Nguyen, DMH; Nick Maiorino, St. Joseph's Center; Eloisa Ramos Robles, Exceptional Children's Foundation; Martha Andreani, St. John's CDC; Kim Fuller, The Help Group; Fanny Dieppa, The HELP Group; Paisha Allmendinger, UCLA Ties for Adoption; Susan Edelstein, UCLA Ties for Adoption; Martha Rios, UCLA Ties for Adoption; Rose Garcia, Didi Hirsch; Sally Melvin-Pick, WISE & Healthy Aging; Anahita Saadatifad, Homes for Life Foundation.		
Absent Members	Yvette Willock, Pacific Clinics.		

Agenda Item & Presenter	Findings and Discussion	Decisions/ and Recommendations Actions/Scheduled Task	Person Responsible/Due Date
Call to Order & Introductions	The meeting was called to order at 9:00 a.m.	Introductions were made	Jessica Wilkins Monika Johnson QIC Membership
Review of Minutes and Handouts	Minutes were reviewed and approved for January, 2010. Trouble Shooter Roster was updated.	Final approved Minutes for November, 2009 were distributed.	QIC Membership Monika Johnson

Agenda Item and Presenter	Findings and Discussion	Decisions/ and Recommendations Actions/Scheduled Task	Person Responsible/ Due Date
DMH Updates	Karen reported that the DMH budget deficit of $43 million was split evenly between the Department and Contract Providers to mitigate the impact on providers. She stated that Directly Operated Clinics and Contract Providers are in the process of transforming some CGF funded programs to MHSA funded programs. For Prevention and Early Intervention (PEI) which is one of 5 components of MHSA, the Department provided a list of Evidenced Based Practice (EBP) models. Providers have an opportunity to transform to EBP's by July 1, 2010. o Question: Were those PEI funds just sitting there and no one used them? Answer: PEI is the last component of MHSA to be implemented, and the PEI Plan needed to be developed and approved to access the funds. It's good that we are able to access it now since the CGF funds are no longer available.		Karen Williams

Agenda Item and Presenter	Findings and Discussion	Decisions/ and Recommendations Actions/Scheduled Task	Person Responsible/ Due Date
	○ Question: I heard that the child services were hit with a $ 37 Million cut. Is that true? Answer: No, the budget deficit is $ 43 Mill. overall, and it has not generally been looked at simply in terms of specific age groups. However over the years, adult services were impacted to a much greater extent than the child services. So this transformation has had a greater impact on children's programs than have prior ones. ○ Question: How many agencies need to transform? Answer: Agencies do not need to transform but are encouraged to transform. If agencies are unable to transform this F.Y. then they need to make arrangements for training on their own. The initial EBP trainings will start in April 2010. The new models all have specific Outcome Measures attached. A list of 52 EBP models will become available after July 2010, and the recommended EBP's for the Service Areas are posted on the DMH website.		

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	○ Question: Are there any work groups? Answer: No work groups have been formed yet but will be developed later. There are real challenges because the EBP's are short-term treatment approaches, which is a huge system change. ○ Question: Are EBP considered interventions or programs? Answer: EBP's are generally thought of as interventions. However there is no definite answer yet as how these EBP's will be delineated in the IS for billing purposes.	.	
Quality Assurance	• Documentation Training for Paraprofessionals Rissa Abriam conducted a brief presentation on Documentation Training for Paraprofessionals.	Rissa distributed copies of the letter "Paraprofessional Medi-Cal Claiming"	Rissa Abriam

Agenda Item and Presenter	Findings and Discussion	Decisions/ and Recommendations Actions/Scheduled Task	Person Responsible/ Due Date
	• Follow-up on the question re: what to put on the "Diagnosis from---"line on the intake assessment when part of the diagnosis is obtained from someone other than the assessor completing the intake.	Jessica reported that Jen E said to clarify which part of the diagnosis (i.e. secondary or Axis II, etc. was obtained from another provider/document. Then make sure to reference the document that is in the client's record with that diagnosis on it.	QIC Members
	• State Performance Outcome Survey	Monika reported that there is no specified date yet for the 2010 implementation period. She will follow up w/ the QI Division about the current status.	Monika Johnson

Agenda Item and Presenter	Findings and Discussion	Decisions/ and Recommendations Actions/Scheduled Task	Person Responsible/ Due Date
	• SIFT/EFT The trainers for SIFT/EFT have not yet offered a date to train.	Karen will follow up w/ Rachel Moore	Karen Williams
	• State Audit – Adult Charts The State Audit will be completed by the end of this week. Providers who were selected for the State Audit will be invited to the Exit Conference on March 04, 2010.		QIC Members

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Quality Improvement	• Co-Occurring Disorders (Substance Use) (COD) Monika reported that a 2 hour COD Forms Training was conducted in a previous SA5 QIC meeting, and that a 4 hour Clinical COD Training with CEU credit will become available through the DMH Training Division. She also informed Members that the Department is currently reviewing whether clients who have X Codes have a Dual Diagnosis Code in the IS. Overall, it has been found that Dual Diagnosis Codes are underreported.	Monika provided handouts with instructions for Contract Providers to log on to the Learning Net	QIC Members
	• Quality Improvement Work Plan Evaluation for Calendar Year 2009 and Quality Improvement Work Plan for Calendar Year 2010 Monika reported that a Provider Directory for each Service Area will soon become available. She referred Members to Page 13 of the 'Work Plan for Calendar Year 2010' that lists more information and the web link.	Monika and Jessica distributed copies of the QI Work Plan, and provided a handout with instructions of how to access the QI Work Plan on the website.	QIC Members

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	• Request to Change Provider Report	Monika and Jessica distributed copies of the Request to Change Provider Report for FY 2008/9 and FY 2009/10 and asked Members to verify the data and report any inaccuracies to Ted Wilson.	QIC Members
	• Ratio of Provider Sites with Threshold Language Capacity to Medi-Cal Beneficiaries Monika and Jessica reported that the report indicated sufficient language capacity for the three Threshold Languages (English, Farsi, Spanish) in Service Area 5.	Monika and Jessica distributed copies of the Threshold Language Capacity Report	QIC Members

Agenda Item and Presenter	Findings and Discussion	Decisions/ and Recommendations Actions/Scheduled Task	Person Responsible/ Due Date
Next Meeting	The next Service Area 5 Quality Improvement Committee meeting will be held on Tuesday, May 04, 2010 at Didi Hirsch CMHC, 4760 S. Sepulveda Blvd. in Culver City from 9:00AM – 11:00AM.	N/A	N/A

Respectfully Submitted,

M. Johnson, Psy.D.
Monika Johnson, Psy.D.

J. Wilkins MFT
Jessica Wilkins, MFT