

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
SERVICE AREA 7
QUALITY IMPROVEMENT COMMITTEE (QIC) Minutes**

Type of Meeting:	SA 7 QIC	Date:	September 15, 2015	
Place:	Gus Velasco Neighborhood Center 9255 S. Pioneer Blvd. Santa Fe Springs, California 90670	Start Time:	2:00 PM	
Chairpersons:	Antonio Banuelos Caesar Moreno Kari Thompson	End Time:	4:00 PM	
Members Present:	Karalee Bechtol, Mike Ford, Gwen Lo, Nahara Martinez, Lisa Leon, Melanie Cain, Michael Olsen, Jennifer Phan, Joseph Chavez, Robin Washington, Stephanie Platt, Dina Delgado, Cara Jensen, Laura Solis, Sandy Aldrete, Tonia Jones, Kari Thompson, Caesar Moreno, Antonio Banuelos, Hsiang-Ling Hsu, Dawn Ledesma, Adrine Bazikyran, Ana Suarez, Cassandra Peterson, Analia Barroso, Sandra Chang-Pasinski, Leticia Ximenez, Catherine Wulfensmith, Michelle Barrajas-Sanchez, Silvia Rowe, Jennifer Phan, Bryeton Danico, Shivzni Patel Escamilla, John Medina, Adele Kelso, Jennifer Mitzner, Soua Ly, Alma Bretado			
Agenda Item & Presenter	Discussion and Findings	Decisions, Recommendations, Actions, & Scheduled Tasks		Person Responsible
Welcome & Introductions	Meeting was called to order at 2:00pm			Caesar Moreno
Review & Approval of Minutes	Minutes from August meeting reviewed	Approved by Robin Washington and second by Joseph Chavez		Kari Thompson

<p>Announcements</p> <p>Quality Assurance Updates</p>	<p>Passing of Lupe Ayala</p> <p>Questions regarding</p> <ul style="list-style-type: none"> • Travel & Transportation • Assessment Cap • Two Notes / Two Signatures • ICD 10 & DSM5 • Assessment Form – Effective 10/1/2015 	<p>Moment of Silence Observed</p> <p>Q&A Discussion</p> <p>Clincial Forms Bulletin Handouts</p>	<p>Ana Suarez</p> <p>Kari Thompson & Caesar Moreno</p>
<p>Quality Improvement Updates</p> <p>Cultural Competency</p>	<ul style="list-style-type: none"> • Test Calls - in the future calls to be done quarterly and will have 7 scenarios from a combination of feedback that was submitted to the State • EQRO Recommendations – standard and uniform countywide (agendas, minutes, meetings) • Access of Care - reviewing DMH and Service Request Tracking logs – Centralized System with capacity level updates so referrals can go where providers have openings • IBHIS – Clincial Forms Bulletin, Meaningful Use / collection of data <p>Focus on Integration of Department</p>	<p>Updates</p>	<p>Caesar Moreno & Antonio Banelos</p> <p>Sandra Chang-Ptasinski</p>

Quality Improvement Updates (continued) Presentation	LACDMH Parameters for Spiritual Support <ul style="list-style-type: none"> • Spirituality and Mental Health Training – To obtain knowledge and skills of integrating spirituality into the clients mental health recovery and wellness plans 	Powerpoint Handout	Leticia Ximenez
DMH Updates	<ul style="list-style-type: none"> • Marvin Southard Retirement Announcement – November 6 • Clergy Breakfast – October 14 @ 9:30 – Helpline in Whittier 	Announcements	Ana Suarez
Adjournment	Meeting was adjourned at 4:15 pm	Next meeting: Oct. 20	Kari Thompson

Respectfully Submitted,

Antonio Banuelos & Caesar Moreno & Kari Thompson
QIC Co-Chair QIC Co-Chair QIC Co-Chair