County of Los Angeles – Department of Mental Health

Service Area 7 Administration

Adult System of Care

Quality Improvement Committee

October 8, 2013

Providence Community Services

21520 South Pioneer Blvd., Suite 110

Hawaiian Gardens, California 90716

2:00 P.M. - 4:00 P.M.

AGENDA

I. Welcome and Introductions	Kari Thompson
II. Review & Approval of Minutes	Kari Thompson
III. Department of Mental Health	Lupe Ayala
IV. Quality Improvement Division	Dr. Timothy Beyer Lupe Ayala
V. Quality Assurance Division	Robin Washington/Misty Aronoff
VI. Revenue Management Division	Kari Thompson
VII. Provider Updates	Kari Thompson
VIII. E-mail Confirmations	Lupe Ayala
IX. Audit Updates	Kari Thompson

Service Area 7 Quality Assurance Committee
1:30 PM-2:00 PM

Next Quality Improvement Committee Meeting
November 12, 2013

LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
SERVICE AREA 7
QUALITY IMPROVEMENT COMMITTEE (QIC) Minutes
October 8, 2013

Type of Meeting:	SA 7 QIC	Date:	09/10/203
Place:	Providence Community Services 21520 Pioneer Blvd. Suite 110 Hawaiian Gardens, CA 90716	Start Time:	2:00 PM
Chairpersons:	Lupe Ayala Kari Thompson	End Time:	4:00 PM
Members Present:	Caesar Moreno, Mariel Mendoza, Haydouk Zakarian, Martin Hernandez, Dr. Beyer, Jessica Trujillo, Deborah Lowe, Meehee Ham, Jennifer Christy, Lorie Hambelton, Hszang-Ling Hsu, Christina Gonzalez, Regina Esparza, Jennifer Mitzner, Diana Perez-Johnson, Marishia Phillips, Alka Bhatt, Misty Aronoff, Robin Washington, Alma Bretado, Ashley Wanyonyi		

Agenda Item & Presenter	Discussion and Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible
Welcome & Introductions	Meeting was called to order at 2:00 pm	Members introduced themselves and welcomed new members	Kari Thompson
Review & Approval of Minutes	Minutes were reviewed and motioned to approve	Minutes were approved with two corrections noted	Marishia Phillips
Provider of the Month	Providence Community Services – CPP Program Child / Parent Psychotherapy Ages 0-5	Presentation	Marta Lear Angelina Marshall

OFFICE OF FAMILY ENGAGEMENT	Creating parameters of family practice, Guidelines for practice for working for families Outcomes are the same for children and adults	Presentation	Helena Ditko
Notice of Action	NOA must be given to client at initial assessment if not meeting medical necessity. 3 days to mail to family and copy must be faxed to Patient Rights Dept. Not to be put in chart. Available on the DMH website. NOA E- must be given within 30 days, if appt. cannot be scheduled within 30 days of accepting referral. Does not apply to client cancelling appts. Only if clinic cannot schedule intake within time frame	Contact Information: Patient Rights Martin Hernandez 213-738-4949 mhernandez@dmh.lacounty.gov FAX: 213-365-2481	Martin Hernandez

Quality Assurance Update	PPMT- Dashboard for MAP EBP, Question is anyone billing for this? Crisis intervention- 90839/ H0211 New Policy for EHR - Deadline 09/23/13	Discussion regarding billing for MAP Dashboard – providers are billing for reviewing the outcomes with family	Misty Aronoff
Audit Updates	Whole Child 9/16/13 Chacada 10/1/2013	Members will discuss outcome of audit or lessons learned next meeting	Kari Thompson
Adjournment and Next Meeting Information	Meeting was adjourned at 4pm	Next meeting Oct. 8, 2013	Kari Thompson

Respectfully Submitted,

Lupe Ayala & Kari Thompson
QIC Co-Chair QIC Co-Chair