

**COUNTY OF LOS ANGELES DEPARTMENT OF MENTAL HEALTH
SA 6 QUALITY IMPROVEMENT COMMITTEE
Hudson Auditorium**

DATE: October 27, 2016

Agencies Present: Joe De Luna-The Guidance Center, Silvia Sosio-NAMI, Marietta Watson-Pacific Clinics, Elizabeth Echeverria-SCHARP, Jonna Howard-Weber Community Center, Andy Vigil-Drew, Quenia Gonzalez-Starview, Jonathan Figueroa-Exodus, Shawnta Lee-Eggleston, Rashawna Fair-PIC, Christal Whitaker-Junior Blind, Dana Longino-Barbour & Floyd, Iling Wang-PSB, Mimi Nguyen-SSG/APRTP, Marcela Dioses-CII, Paul Ha-Alafia, Jacqueline Anthony-CIHSS, Bertrand Levesque-DMH, Shrona Givens-TCCSC, Yovette Roldan-SCHARP, Lily Fowler-Did Hirsch, Amber Liberty-Washington-AFHMHC, Leah Dinsay-DMH, Socorro Gertmenian-LACGC, Melissa King-LACGC, Lynetta Shonibare-DMH, Martin McDermott-Bayfront, Jose Haro-Didi Hirsch, Sara Mina-AVIVA, Elizabeth Shin-TCCSC, Gurudarshan Khalsa-AVIVA, Ahmad Kausar-SFCP, Lani Espinas-Critterton, Jessie Marquez-Starview, Beatrice Perez-1736 FCC, Julie Elder- SCHARP/BFA, Ashanti Parker-SFC, Mahima Mohan-CA Mentor, Kamiko Tsuda-Exodus Recovery, Jennifer Ma-Pham-WLCAC, Noemi Salazar-Barbour & Floyd, Patricia Carrillo-SHIELDS

Chair: Yolanda Whittington, MHC District Chief

Agenda item	Comments/Discussions/Recommendations/Conclusions	Action/Assignment
<p>1. Welcome and Introductions</p> <p>2. DMH Update</p> <p>3. SA 6 QIC Co-Chair a. Dr. Socorro Gertmenian- LA Child Guidance Clinic</p>	<p>Yolanda Whittington, District Chief facilitated the SA 6 QIC and welcomed attendees who introduced themselves and stated the agencies they represent.</p> <p>Yolanda Whittington- The department has a new Director of Mental Health his name is Dr. Jonathan E. Sherin. He will be starting with the department on November 1st. We are happy to have him on board.</p> <p>As previously mentioned in our meetings, per the Department of Mental Health’s policy, each QIC should have two co-chairs; one representing the legal entity providers and one representing the directly operated agencies. The co-chairs will attend the countywide QIC Liaison and Cultural Competency meetings.</p>	

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<p>6. Departmental QA/QI Update</p> <p>7. Cultural Competency Committee</p> <p>8. Medi-Cal Certification/Re-certification</p> <p>9. QA Updates - Provider Manuals a. Organizational Provider's Manual for Specialty Mental Health Services</p>	<p>They will be responsible for bringing back information to the QIC membership. Both chairs will serve as a back-up in the event one of the chairs cannot attend or chair the QIC meeting. I would like to announce that Socorro Gertmenian from LA Child Guidance Clinic volunteered to serve as our SA 6 QIC Co-chair.</p> <p>Dr. Bertrand Levesque provided updates on the departmental QA/QI.</p> <p style="text-align: center;">No Report</p> <p style="text-align: center;">No Report</p> <p>The Organizational Provider's manual for Specialty Mental Health Services has been updated to reflect changes to the allowable ICD-10-CM diagnosis codes provided by the Center for Medicare and Medicaid services (CMS), effective 10/1/2016.</p>	

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<p>b. Guide to Procedure Codes for Claiming Mental Health Services</p> <p>c. Guidelines for Claiming by Funded Programs</p>	<p>Effective 10/6/2016 the Guide to Procedure Codes for claiming Mental Health Services has been updated to reduce redundancy with other documents, enhance clarity in content and format, remove inactive procedure codes and incorporate guidelines and best practices which have been communicated through the Quality Assurance Division.</p> <p>The Guidelines for Claiming by Funded Program Manual (the Manual) was developed in order to facilitate the selection of the appropriate funding source when providing specialty mental health services. The workgroup consisted of DMH staff from the Revenue Management Division (RMD), representatives from each of the program age groups, Quality Assurance, MHSA (Mental Health Services Act)</p>	

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<p>d. Guide to Claiming prevention and Early Intervention and Evidence-based-Practice Services</p>	<p>Implementation Unit, Financial Services Bureau (FSB), and Office of Clinical Informatics. The Manual consists of three components: 1) Funded Program has been updated effective 10/2016.</p> <p>The Los Angeles County Department of Mental Health (LAC-DMH) Guidelines for Claiming Prevention and Early Intervention (PEI) Programs is a reference tool designed to assist directly-operated and contracted mental health providers when claiming mental health services and supports through the respective Prevention and Early Intervention plans. This guide has been updated 10/2016</p>	

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<p>10. QA Bulletin a. DHCS Chart Review Findings and Timelines for Plans of Correction</p> <p>11. Fall 2016 MHSIP Surveys- Selected Providers- Child/TAY/Adults/Older Adults</p>	<p>The findings for the Chart Review were overall positive yet there is still room for improvement. As a mental health system, Los Angeles County was found to be in 82% compliance which is an improvement over past Chart Reviews. Specific areas needing improvement include: Medical Necessity, Assessment, Medication and Client Plans. QA reminders based on the findings from Chart Review will be provided in future QA Bulletins</p> <p>Dr. Lynetta Gore Shonibare did a presentation on the Fall 2016 MHSIP Surveys for selected providers. The purpose of the Mental Health Statistical Improvement Project (MHSIP) surveys is to grant consumers and family members the opportunity to provide input/feedback on services for Quality Improvement purposes. The surveys and tally sheets are due by Friday, December 2, 2016.</p>	<p>Lynetta passed out PowerPoint handouts</p>