

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
SERVICE AREA 6**

Type of Meeting	Service Area 6 Quality Improvement / Quality Assurance Council	Date	04/28/2016
Place	12021 Wilmington Ave Los Angeles CA 90059	Start Time:	9:00am
Chairperson	Aprill Baker	End Time:	11:00am
Members Present	Ahmad Kausar, Amber Liberty, Andy Vigil, Anna Galindo, Anna Yee, Aqila Armstrong, Christine Chae, DeAnn Slaise, Donna Garrett, Elizabeth Echeverria, Iling Wang, Janelle Dent, Jeannette Aguilar, Jenn Ma-Pham, Jennifer Phan, Jose Haro, Joseph A. Chavez, Joseph Deluna, Kanisha McReynolds, Karalee Bechtol, Kathy Saucedo, Seon Park, Kanisha Reynolds, Kevin Frank, Kumi Tsuda, Lani Espinas, Leah Dinsay, Lisa Heemer, Marcela Dioses, Marietta Watson, Martin McDermott, Michelle Hayes, Mimi Nguyen, Paul Ha, Rosary Woods, Ronald Harper, Rosary Woods, Shronda Givens, Sharon Chapman, Socorro Gertmenian, Thang Nguyen, Windy Gaston, Yovette Roldan		
Agenda Item & Presenter	Discussion and Findings		
Call to Order & Introductions	The meeting was called to order.	Decisions, Recommendations, & Scheduled Tasks	Introductions were made
Review of Minutes	The March 2016 QIC meeting minutes will be provided for next meeting.		Person Responsible A. Baker

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible
<p>QUALITY IMPROVEMENT</p> <p>Clinical OMD</p>	<p>QIC was provided with review of the revised and new clinical policies and parameters from 2015 to present.</p>	<p>Handout provided. Members were encouraged to go to DMH website to review other parameters that may be beneficial for them.</p>	<p>A. Baker</p>
<p>QI Work Plan Evaluation Report and QI Work Plan 2016</p>	<p>2015 QI Work plan Evaluation summary was reviewed, along with the QI Work plan goals for 2016. Members discussed the option of using DMH Work plan goals as an example for identifying goals for their agencies.</p>	<p>Chair demonstrated for members where to locate DMH Work plan, and other QI related documents, on DMH website.</p>	<p>A. Baker</p>
<p>MHSIP Survey</p>	<p>MHSIP Survey training was held last week, providers selected to participate were in attendance. Chair advised members that all providers are welcome to participate in survey, only those randomly selected are required to.</p>	<p>Survey period is from May 16-20th. Completed surveys must be submitted to A. Baker by May 26th.</p>	<p>A. Baker</p>
<p>Cultural Competency Update</p>	<p>QIC members were provided with a CCC submitted by Ethnic Services Manager, Dr. Chang-Patsinski, including list of proposed Culturally Relevant Trainings by DMH</p>	<p>Handout provided</p>	<p>A. Baker</p>
<p>Patients' Rights Office</p>	<p>PRO has requested for providers to put the Service Area in the subject line when sending the COP logs via email. This will help PRO organize the logs being sent.</p>		
<p>Policy Updates</p>	<p>QIC was provided with list of policies in the process of being reviewed and revised</p>	<p>Handout provided</p>	

<p>QUALITY ASSURANCE Policy and Technical Development</p>			
<p>Access to Care policy – Quality Assurance Department is in the process of making policy revisions that will incorporate medication appointment, initial appointment and universal screening elements. Clarification will also be provided to help determine if a consumer meets emergent medication needs.</p> <p>Organizational Providers Manual – section of the Org Manual are being updated by QA including sections on residential, Phf. QA bulletin which outlines the revisions will be available online and sent to providers when QA has completed the changes.</p> <p>ICC/IHBS expansion update – committee discussed expansion of ICC and IHBS services, originally for members of Katie A subclass. Now that the time from for the Katie A lawsuit has ended, potentially all children eligible who meet medical necessity may also qualify for these services. Department is in the process of determining a method for how and to whom these services should be provided to.</p> <p>DO Operated Treatment Plan Audit – QAD will be looking at 350 charts to check for completed/current treatment plans. QA will be contacting those providers to make arrangements to look at those charts. New Client Treatment plan is now available in IBHIS for directly operated providers (and LE providers in IBHIS)</p> <p>LE IBHIS Go-Live Schedule – QIC members given the schedule for remaining providers to "Go-Live" in IBHIS. Providers were advised that dates are subject to change.</p>	<p>QIC will be provided with additional information when policy is completed.</p> <p>Members will be provided with updates as additional information from QAD is provided.</p> <p>Handout provided</p>	<p>A. Baker</p> <p>A. Baker</p> <p>A. Baker</p> <p>A. Baker</p>	

<p>State DHCS Updates</p>	<p>Waiver Reminder – QIC members were advised that a number of providers have been identified as being out of compliance in regards to having their psychologists waived. In addition to being registered with the appropriate licensing board, unlicensed psychologists must also be waived by the state.</p>	<p>Diane Guillory remains the contact person at LACDMH who is the lead for assisting providers with this process</p>	<p>A. Baker</p>
<p>Training and Operations</p>	<p>QIC was provided with list of upcoming trainings being provided by DMH.</p>	<p>Handout Provided QIC chair demonstrated how to locate upcoming trainings on LACDMH website</p>	<p>A. Baker</p>
<p>Health Information Management</p>	<p>No updates</p>		<p>A. Baker</p>
<p>Medical Certification</p>	<p>Thang Nguyen introduced new staff working in Medical Certification Section for SA 6 – liling Wang.</p>		<p>T. Nguyen</p>
<p>Open Agenda</p>	<p>Committee held open discussion on: process for notifying DC when moving, services that can be done prior to a Tx plan being in place, why are codes available in IS that are not on the allowable list.</p>		<p>QIC membership</p>
<p>Announcements</p>	<p>N/A</p>		
<p>Next Meeting</p>	<p>May 26, 2016</p>		<p>A. Baker</p>

Respectfully Submitted,


Aprill Baker, QIC Chair


Date 5/20/16