LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
SERVICE AREA 6

Type of Meeting	**Service Area 6 Quality Improvement / Quality Assurance Council**	**Date**	**07/23/2015**
Place	**12021 Wilmington Ave Los Angeles CA 90059**	**Start Time:**	**9:00am**
Chairperson	**Aprill Baker**	**End Time:**	**11:00am**
Members Present	Ahmad Kausar, Bryant Steury, Cassandra Johnson, Chris Ifewunigue, Christine Chae, Debresha McDaniel, DeAnn Slaise, Diane Rigsby, Elizabeth Echeverria, Elva Gutierrez, Erica Lara, Fabiola Cordova, Jasmine Adams, Jeannette Aguilar, Jennifer Phan, Joseph A.Chavez, Kathleen Kim, Kevin Frank, Lani Espinas, Leah Dinsay, Lily Fowler, Lisa Heemer, Melinda Mendel, Michael Boroff, Michelle Hayes, Mimi Nguyen, Rashauna Fair, Rosary Woods, Sabrina Ullah, Sharon Chapman, Sybil Chacko, Socorro Gertmenian, Thang Nguyen, Valerie Armstrong,		

Agenda Item & Presenter	**Discussion and Findings**	**Decisions, Recommendations, Actions, & Scheduled Tasks**	**Person Responsible**
Call to Order & Introductions	The meeting was called to order.	Introductions were made	A. Baker
Review of Minutes	The June 2015 QIC meeting minutes were reviewed	Minutes were reviewed and approved	QIC membership

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible
Clinical OMD	QIC Chair provided reminder of TAR restriction – In particular, there is extra emphasize for children in Foster care to have appropriate processes completed (ie TAR and to the usual court requirements) prior to giving them psychotrophic meds. Committee reviewed Parameter 4.47 - Parameters For the Determination of insufficient client engagement of adults at risk for suicide. Safety Intelligence – D.O started, Training for Contractors still not posted due to security issues with the web developers, QI is working on doing webinars.	Handout provided	A. Baker A. Baker
Cultural Competency	No updates	Dr. Ptasinski will provide CC update at next months meeting	
Patients Rights Office	No current updates- providers reminded to submit Monthly Change of provider logs to PRO.		
Provider Directory	QIC chair reviewed the process for making corrections to providers information in the DMH Providers Directory. QI Representative M. Boroff, advised committee that changes made to the Provider Directory will also be made in other system that have their information, such as the Network of Care Directory.	Providers were encouraged to review Provider Directory on the LACDMH website for any errors in their agency's information. Any changes that need to be made can be sent to SA liaison.	A.Baker M. Boroff

QI Projects	. Committee was information of the Commercial Sexual Exploitation of Children PIP that is being implemented by the Quality Assurance Department,		A. Baker
Test Calls	Volunteers for the test calls were reminded of deadline to complete SA 6 test calls, 7/31/15. M.Boroff, reinforced the necessity to fill out the test call form completely prior to submission.		A. Baker
Policy Updates	Reviewed updated policies	Handout provided	A. Baker
QUALITY ASSURANCE			
DHCS Updates			
	QIC Chair reminded committee members of the requirement to have a waiver in place for any Psychologist or psych student who is providing therapeutic services. If there is no waiver in place, they are not allowed to provide therapeutic services and a co-signature does not override this requirement.	QIC Chair will forward to committee the DHCS explanation of waiver requirements for all professional licenses.	A. Baker
	1915b waiver has been renewed for a period of 5 years. This waiver, given by CMS allows the state to provide SMHS. Waiver was renewed with conditions. Committee reviewed the conditions, discussed the implication of conditions: increased oversight by CMS and the State on all mental health providers, increased transparency and accountability as well as the requirement to impose financial penalties on providers with on-going/unaddressed deficiencies.	Handout provided.	A. Baker

	DHCS State training Update: Training by the state still scheduled for August 12th and 13th, however will not be open to contract providers. QIC Chair informed committee members that due to the State only allotting LACDMH with a minimal amount of spaces for training, it was not possible to fairly identify which contract providers should attend.	Training materials will be made available to contractor and SA liaisons will also provide information from training to providers	A. Baker
QA Technical Assistance & Documentation Training	LACDMH July documentation Training schedule provided.	Handout provided	A. Baker
QA Policy & Technical Development	Discussion was had by committee members regarding IBHIS roll out for contract providers. Committee members who attend the Contract Providers Transition Team (CPTT) meetings with Gordon Bunch and Bob Greenless discussed last update that IBHIS roll–out for contractors is indefinitely on hold as developers are working to resolve some technical issues that have come up with other providers who are already on IBHIS.	QIC Chair will look into getting added to CPTT email list to be notified of when the meetings occur so other committee members can also attend and receive more timely updates on the status of IBHIS	A. Baker
	QA Bulletin 15-05 and 15-06 were reviewed. QIC Chair gave explanation of pending QA Bulletin 15-07 and pending Clinical Bulletin 15-04. Chair will give hard copies of the bulletins to members once they are finalized and placed on LACDMH website. Bulletin 15-07 provide additional guidance on how to address situations where 8 hour Crisis management max has been reached but client continues to need additional services on that day. Bulletin 15-04 provided information on new Crisis Evaluation note and Risk management tool, which will primarily be used by PMRT	Committee discussed 8 hour maximum for Crisis management/ Chair discussed some providers practice of billing CM to cover time in excess of 8 hours. This practice puts us at risk and there are currently over 360 denied claims due to this practice.	

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible
	QIC Chair provided committee members with information on two pending Senate Bills – SB614 and SB296. SB 614 proposes having peer specialists certified, if bill passes it would require an amended to the state waiver to add peer specialist as a type of practitioner and to add the services as part of the service components we are allowed to bill for. SB296 Establishes standardized documentation that all counties will have to use. Prevents Counties from adding unnecessarily stringent documentation requirements out of fear of auditing.	QIC Chair encouraged members to keep up with State bills as providers will also responsible to adhere to any changes resulting from these new bills.	A. Baker
Medi-Cal Certification	Service Area 6 providers still going well with re-cert. New Wraparound Providers in SA 6 will be going through certification process.		T. Nguyen
Announcements	none		
Next Meeting	September 24, 2015		A. Baker

Respectfully Submitted, ABak
Aprill Baker, QIC Chair

08-31-15
Date