LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
SERVICE AREA 6

Type of Meeting	**Service Area 6 Quality Improvement / Quality Assurance Council**	**Date**	**04/23/2015**
Place	**12021 Wilmington Ave Los Angeles CA 90059**	**Start Time:**	**9:00am**
Chairperson	**Aprill Baker**	**End Time:**	**11:00am**
Members Present	Ahmad Kauser, Andy Vigil, Angelia Ridgeway, Anna Galindo,, Brooke Slusser, Bryant Story, Cathy Fisher, Christina Auer, Christina Chae, Debresha McDaniel, Diane Rigsby, Fabiola Rodriguez-Cordova, Heather Vargas, Jasmine Adams, Jeannette Aguilar, Jeremy Winn, Julie Elder, Kathleen Kim, Leah Dinsay, Lisa Heemer, Marcela Dioses, Melinda Mendel, Michael Boroff, Michelle Gonzales, Michelle Hayes, Mimi Nguyen, Nina McMillion, Reyna Diaz, Ronald Harper, Rosary Woods, Sabrina Ullah, Seon Park, Sybil Chacko, Thang Nguyen, Theodore Cannady, Valerie Armstrong, Yolanda Lewis		

Agenda Item & Presenter	**Discussion and Findings**	**Decisions, Recommendations, Actions, & Scheduled Tasks**	**Person Responsible**
Call to Order & Introductions	The meeting was called to order.	Introductions were made	A. Baker
Review of Minutes	The March 2015 QIC meeting minutes were reviewed	Minutes were reviewed and approved with corrections	QIC membership

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible
QUALITY IMPROVEMENT	.		
Clinical QI – OMD	Update on Safety Intelligence was given- Directly operated clinics scheduled to Go-Live 5/4/15, Contractors, Mid to Late June 2015. Webinars will be provided	.	A. Baker
Cultural Competency	Cultural Competency Unit will be assigning a new liaison to attend SA 6 QIC. Reminders for when CCC meetings & workgroups are held was provided		
PRO	Providers were given correct fax number and contact information for Theodore Cannady to send monthly Request to Change Provider logs to. QIC Chair reminded providers that Local Mental Health Plan Posters are still available, if needed. Providers were informed of new process of confirming that beneficiaries are provided with the required information upon beginning services. Starting in May 2015, PRO will begin requesting copies of "Beneficiary Acknowledgement of Receipt" from randomly selected providers.	Handouts provided Clarification needed from PRO about how frequently beneficiaries should get the required information (MediCal booklet, list of providers).	A. Baker
Policy Updates	QIC chair informed members of newly categorized policies on the DMH Website. Policy 105.01 was reviewed. Providers expressed some difficulty finding Policy 202.46. Chair advised members that due to new categories, policies numbers have changed and must be looked up based on topic, (ie administration, client services, etc)	Handouts provided. Providers encouraged to go to the website to review new format.	A. Baker

Spring MHSIP Survey Training	Michael Boroff conducted MHSIP training for providers selected to participate in survey period. Provided information on history of state requirement of surveys, how to complete surveys & tally sheets, correct mistakes and deadlines for submitting completed surveys. Preprinted survey forms were also provided	Providers must have surveys returned to QA liaison, A. Baker by May 21st.	M. Borroff

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible
QUALITY ASSURANCE			
State DHCS	Reminder to providers about having waivers for Psychologists was provided. DMH requires that psychologists are waivered in addition to any necessary board registration.	Handouts Reviewed. Providers encouraged to contact Diane Guillory regarding issues related to waivers. Chair will confirm D.Guillorys contact information.	A. Baker
	The State will be providing documentation training for all Southern California Counties. Training will be held at Patriotic Hall in Downtown LA. More information about who will be invited to participate and process of registration will be provided at a later date.		A. Baker
IBHIS	DO's audit tool has been revised and is available online, with draft instructions on how to complete the tool. New treatment Plan in IBHIS is currently being tested. Members were reminded that we are currently in an audit period. DMH next State audit is scheduled for March 2016. Providers are encouraged to continue doing regular chart reviews and address any potential issues		A. Baker
ICD 10- DSM 5	State will be implementing ICD 10/DSM 5 in October 2015. DMH will follow states schedule for implementing ICD 10, currently testing with DO in IBHIS. Discussion was had about contractors still in IS and trainings being provided.	QAD is still working out details of the implementation of DSM 5/ICD10 and related trainings. DMH will not be providing training for contractors on DSM 5, Contractors will be included on trainings for ICD 10, potentially webinars and/or in person trainings.	

Medi-Cal Certification **Documentation Training**	No updates Providers were given handouts for the documentation trainings and reminded to advise DMH if they have registered for a training that they're unable to attend		
Announcement	none		A. Baker
Next Meeting	May 28, 2015		A. Baker

Respectfully Submitted, _____
Aprill Baker, QIC Chair

5-28-15
Date