LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
SERVICE AREA 6

Type of Meeting	**Service Area 6 Quality Improvement / Quality Assurance Council**	**Date**	**03/26/2015**
Place	**12021 Wilmington Ave Los Angeles CA 90059**	**Start Time:**	**9:00am**
Chairperson	**Aprill Baker**	**End Time:**	**11:00am**
Members Present	Ahmad Kauser, Andy Vigil, Anna Galindo, Angelia Ridgeway , Brooke Slusser, Bryan Sawlswille, Bryant Story, Cathy Fisher, Christina Kubojiri, Diane Rigsby, David Dong, Ebony Epps, Eddie Sanchez, Elizabeth Echeverria, Estrekkuta Gutierrez, Gabby Chabolla, Heather Vargas, Jacqueline Anthony, Jasmine Adams, Jeannette Aguilar, Jeremy Winn, Katherine Ross, Kristin Howard, Lani Espinas, Lisa Heemer, Marilyn Campbell, Marc Borkheim, Melinda Mendel, Michael Boroff, Michelle Gonzales, Mimi Nguyen, Rashauna Fair, Sabrina Ullah, Seon Park, Shaunta Lee, Socorro Gertmenian, Steve Starkman, Tammy Lamolte, Thang Nguyen, Valerie Armstrong, Windy Gaston, Yovette Roldan,		

Agenda Item & Presenter	**Discussion and Findings**	**Decisions, Recommendations, Actions, & Scheduled Tasks**	**Person Responsible**
Call to Order & Introductions	The meeting was called to order.	Introductions were made	A. Baker
Review of Minutes	The February QIC meeting minutes were reviewed	Minutes were reviewed and approved	QIC membership

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QUALITY IMPROVEMENT	.		
Cal Medi-Connect Presentation	Yvette Willock, Ashon Glover and Marylou J. from the Managed Care Unit provided handouts and gave presentation on the Cal Medi-Connect Program.	.	Managed Care Unit
Clinical QI – OMD	Handout from OMD which gives clarification on user roles was provided to QIC members. Members encouraged to send names of users to Mary O'Donnell and address any issues or concerns to her unit.	Handout reviewed	A. Baker
	QI Lead, Michael Boroff provided information on upcoming CSEC (Commercial Sexual Exploitation of Children)Trainings and discussed the prevalence of this issue in SA 6.	QIC Chair will forward training information to members once the next round of training dates is announced.	M. Boroff
Cultural Competency	CCU Liaison, Marc Borkheim, provided an introduction to the California Reducing Disparity Project (CRDP) Phase 2, encapsulated in the CRDP Strategic Plan. The following information was presented: The CRDP Strategic Plan identifies how recommendations and information obtained in the CRDP reports, which were completed in 2014, will be implemented through the funding of a variety of projects • Some of the principles and values that form the basis for the Strategic Plan are the following: Taking genuine consideration to community input to identify community needs, developing infrastructures within communities to address disparities on a long-term	A SA 6 QIC member asked whether an RFP process would take place. The PSB-CCU liaison referred the QIC member to information regarding the CRDP Phase 2 available on the California of Public Health website (no actual link was provided at the SA QIC meeting).	M. Borkheim

	basis, and ensuring the disbursement of contracts is based on merit by supporting all interested parties in the application process. • 60 million dollars in funding will become available to support two types of projects: Capacity building projects and implementation projects (which will include evaluation projects). Project solicitations will take place in phases. Funding will be provided for four years, follow up work is planned for the next 10 years.		
PRO	Members were given the new contact person who is now responsible for receiving the monthly Request to Change Provider Logs. QIC Chair advised members that there are still MH Plan Poster available for those who need updated posters. Updated QIC that NOA's have been translated into Spanish and can be obtained on the PRO website.	New contact person for the monthly request to change providers log is Theodore Cannady – tcannady@dmh.lacounty.gov or 213-738-6191	A. Baker
Policy Updates	QIC chair discussed issues brought up during last month's meeting related to Policy 202.46 – Scheduling Medication Services. QIC discussed that QA Department will be making revisions to policy that include the option of referring client out to another provider if necessary. New Policy 202.48 – Child Wellness Nutrition was Reviewed.	DMH-QA Dept is aware that many providers only use contract MD's who are not available in order to meet the guidelines established in Policy 202.46 for scheduling med appointments. Providers are encouraged to do their best to accommodate client and refer out if necessary/appropriate.	
Spring MHSIP Survey	QIC members were reminded about the Spring MHSIP survey period May 11th – 15th.	Trainings for how to administer the surveys will be provided. QIC Chair will notify members when the training has been scheduled.	

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QUALITY ASSURANCE			
State DHCS	QIC Chair provided information on the 1915b waiver. DHCS is currently working on getting the wavier renewed. 1915b waiver allows LACDMH to be the mental health care provider for LA County, as part of the current renewal plan CMS is asking DHCS to provide more oversight and structure within each county.	Handouts Reviewed	A. Baker A. Baker
	QIC Chair provided Handout of FAQ's about TAR restriction of psychotropic meds prescribed to minors.		
	QIC presented information on "Questionable Medi-Cal Billing Process", which is a process that occurs when the State does an audit and identifies concerning issues. The State sends DMH a letter to detail what the concerning issues are, (ie rules/regulations violated, law violated). The expectation is that DMH will do its own review, identify where the problems are and police ourselves (ie send back money if needed). There has only been one incident of this happening within the DMH in so far. This is another example of how DHCS is increasing accountability and holding us at a higher standard than previously noticed.	QIC members would like to know what types of issues have been identified as concerning and have prompted this process in the past. QIC Chair will ask Departmental QA if it's possible to get this information	A. Baker

QA-Technical Assistance	QA-Bulletins 15-02 New Procedure Code 9072 and Inactivation of M0064 was reviewed. QIC members were advised that Chapter 3 of Org Manual is being revised QIC Chair reviewed subjectivity in Auditor controller audits from last month's meeting and the issue related to "Findings vs Disallowances. The outcome of conversation between DMH QA and the Auditor Controllers office is "Findings" will be left off the public report. The next conversation between DMH and A/C is which "findings" should be put back on to public report	QIC member inquired if "findings" will be given to provider. Based on the information provided to QIC Chair during Departmental QA meeting, DMH's QA department will be given the whole report which includes the findings and will then give that information to the provider.	
Medi-Cal Certification **Documentation Training**	Thang Nguyen provided information regarding Bulletin 15-01. Providers were given handouts for the January and February documentation trainings.		
Announcement	none		A. Baker
Next Meeting	April 23, 2015		A. Baker

Respectfully Submitted, _____
Aprill Baker, QIC Chair

4-28-15
Date