

*County of Los Angeles – Department of Mental Health
SA 4 Program Administration*

**Service Area 4
Child & Adult
Integrated Quality Improvement Committee**

*June 21, 2016
10:30am - Noon*

***St. Anne's Maternity Home
155 N. Occidental Blvd., Classroom
Los Angeles, CA. 90026
Phone #(213) 381-2931***

🌀 Agenda 🌀

- ❖ Introductions & Minutes review 10:30 – 10:40am
- ❖ Announcements 10:40 – 10:45am
- **LACDMH QI Updates** 10:45 – 11:40am
 - ▶ Tonia Amos Jones: Test Calls
 - ▶ OMD Report
 - ▶ Cultural Competency Updates
 - ▶ Policy Updates
 - ▶ EQRO Review Update
 - ▶ MHSIP May 2016
 - ▶ Patients' Rights Office
- **LACDMH QA Updates** 11:40 – Noon
 - ▶ Upcoming Audits:
 - Special Services for Groups and D'Veal Family & Youth Services
 - Medi-Cal Certification Section: Continuing Care Reform
 - QA Training Schedule
 - IBHIS: Practitioner Maintenance (discipline) and Meaningful Use (DO)
 - Excluded Diagnosis Discussion
- **Miscellaneous**
 - ▶ Comments? Questions?
- ❖ Next meeting on Tuesday, July 19, 2016

LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH

SA 4 Quality Improvement Committee (QIC) Meeting Minutes

Type of Meeting:	SA 4 Quality Improvement Committee (QIC)	Date:	June 21, 2016
Place:	St. Anne's Maternity Home 155 N. Occidental Blvd., Los Angeles, CA. 90026	Start Time:	10:30am
Chair & Co-Chair:	Chair Dr. Kary To, LACDMH; Co-Chair –Christina Kubojiri, Children's Institute Inc.	Adjournment:	12:00pm
Members Present:	<ul style="list-style-type: none"> • Misty Aronoff • Jose Reyes • Silvia Yan • Lizbeth Pereya • Francisca Ramos • Ursula Monterroso • Leslie Shrager • Jennifer Rafeedie • Annie Kim • Phuong Tang • Ani Sargsyan • Reza Khosrowabadi • Martha Arechiga • Michelle Moore • Patricia Perez • Tania Banacerraf • Lizette Hayman • Diego Ramirez 	<ul style="list-style-type: none"> • Kary To • Claudia Fierro • Tonia Amos Jones • Genevieve Morgan • Michael Olsen • Kumiko Tsuda • Beth Foster • Dora Escalante • Raul Velasquez • Grace Park • Jonathan Kang • Socorro Gertmenian • Michelle Culver • Marietta Watson • Lisa Harvey • Christina Sandoval • Beth Foster • Francisca Ramos 	<ul style="list-style-type: none"> • Gwen Lo • Naomi Arellano • Janelle Dent • Allen Pouravanes • Gilbert Morquecho • Jose Guerrea • Sara Schreiber
Members Absent:	<ul style="list-style-type: none"> • AIDS Project Los Angeles • Anne Sippi Clinic • Aviva Family & Children's Services • California Behavioral Health Clinic • LAC-USC Medical Center • LAMP • Los Angeles Gay & Lesbian Center • Mental Health America 	<ul style="list-style-type: none"> • Filipino-American Services Groups, Inc. • Gateways Community MH Center • Gateways Hospital • Gateways Percy Village • Northeast MH Center • SRMT • Star View 	<ul style="list-style-type: none"> • Hathaway-Sycamores Child & Family Services • Health Research Association USC Satellite • Hollywood Mental Health Center • Travelers Aid Society of LA • VIP
Introductions:	Members present introduced themselves.		
Minutes Approval:			
Announcements:			

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, Scheduled Tasks	Responsible Person / Due Date
<p>QI Updates</p> <p>Tonia Amos Jones</p> <p>Kary To</p>	<p><u>QUALITY IMPROVEMENT UPDATES</u></p> <ul style="list-style-type: none"> • Test Calls were discussed and volunteers obtained for SA4 June test calls to be made: 5 daytime/5 after hours calls (2 crisis scenarios, 5 eng, 5 threshold language). Volunteer agencies: Dignity Health, CHCADA, Telecare, IMCES, Children's Bureau, Children's Institute Inc, and El Centro Del Pueblo • OMD updates: <ul style="list-style-type: none"> ○ D/O only – General Medicine E-Consult continues to be voluntary for psychiatrists only. ○ As of April 1, 2016, Anna Bruce is the acting District Chief of Patients' Rights Office. ○ Change of Provider Log is due by the 10th of every month. Please send through DMH secure email. The subject line should highlight the Service Area and the provider number or numbers to ensure that it is read. • Cultural Competency: <ul style="list-style-type: none"> ○ The next meeting will be held on Wednesday, July 13, 2016 at 550 South Vermont, LA. ○ A presentation on Spirituality was presented at the 15th Annual Conference on May 26th, 2016. 		

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, Scheduled Tasks	Responsible Person / Due Date
<p>Kary To</p>	<ul style="list-style-type: none"> • Policy Updates: <ul style="list-style-type: none"> ○ Effective January 1, 2016, the California Board of Behavioral Sciences (BBS) will change its renewal process and requirements for Associate Clinical Social Worker (ASW), and Marriage and Family Interns (IMF) 		

registrants as well as the examination process for LCSW and LMFT applicants. Changes were discussed and everyone was recommended to contact BBS by phone or go to the BBS Examination News website for further information.

- **EQRO:**
 - In 2017 there will be two EQRO reviews in April and September.
- **MHSIP Surveys**
 - During the Spring 2016, 9,442 surveys were collected. Although a greater number of smaller agencies were selected this survey period, the number collected is on par with the number collected historically from larger agencies. Field-Based agencies have not been included in the survey process. Avenues to include them are being considered: the cost-effectiveness of providing self-stamped envelopes to field based clients/programs, administering surveys electronically, etc.

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QUALITY ASSURANCE UPDATES

- **Upcoming Audits & Audit already reviewed:**
 - SSG Audit on May 31, 2016 reviewed the 2014-15 fiscal year. It went well. Auditors looked at signatures and licensees.
 - D'Veal Family and Youth Services audit was on June 7, 2016.
- **Medi-Cal Certification Section –Continuing Care Reform**
 - No new update
- **QA training schedule**
 - Slots are still available for July 14, 2016 and August 1, 2016.
 - Supervisor Documentation Training is only available for Directly Operated Sites. Supervisor Training may be offered for Contracted sites at a later date.
- **MAA (D/O only) – implementation plan is being worked on for July 1st**
 - For D/O only, changes to claiming are coming, but it has not been implemented or agreed upon yet.
- **Access to Care Policy**
 - Discussed and encouraged everyone to review the policy

Kary To

for the changes to it. It is effective as of 05/02/2016.

- **IHBIS:**
 - Draft version of ICC/IHBS Manual Updates went to the State. Took away the Katie-A subclass membership and DMH will be rolling out to all EPSDT consumers. No word on the date when it will be rolled out.
- **Excluded Diagnosis discussion:**
 - Agencies are encouraged to have their own system/mechanism for catching excluded diagnoses since these are not on the Medi-Cal included list.
- **COS**
 - COS manual is being updated. No new Manual yet.
- **JV220**
 - No update regarding the revision of the JV-220

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Next Meeting: July 19, 2016; St. Anne's Maternity Home, 155 N. Occidental Blvd. (Classroom), L.A., CA. 90026

Respectfully Submitted

Kary To, Ph. D.

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