COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH
Service Area 3
Quality Improvement Committee Meeting
January 20, 2010

Misty Allen	Alma
Gloria Santos	Almansor
Maria Zamudio	Almansor
Catherine Wheatherspoon	Arcadia MH
Helena Ditko	Arcadia MH
Leah Merjil	Bienvenidos Children's Center
Kathleen Kim	Bienvenidos Children'Center
Joanne Buendia	Bridges Inc
Leslie Shrager	Children's Bureau
Julia Soler	Children's Bureau
Paul Eberly	Crittenton Services Child & Fam.
Gina Scanlon	DMH –Juvenile Justice
Angel Kelly-Blaydes	Department of Mental Health
Seth Meyers	Department of Mental Health
Michelle Hernandez	Enki Health and Research Center
Windy Luna–Perez	Etti Lee Homes
Isis Ruiz	Etti Lee Homes
Michelle Chiappone	Etti Lee Holes
Melody Taylor Stark	Five Acres
Daniel Ramirez	Foothill Family Services
Gassia Ekizian	Foothill Family Services
Stella Tam	Heritage Clinic
Toni Aikins	Hillsides
Kameelah Wilkerson	Hathaway –Sycamores
Sandra Bourdoa	Homes for Life Foundation
Nancy Gilbert	Juvenile Court MHS
Ana Bethran Bortulussi	Leroy Haynes Center
Rhiannon DeCarlo	Maryvale
Gaby Villasenor	Mckinley Children's Center
Judy Law	PUSD School Mental Health
Nicile Rodriguez	Rosemary Children Services
Rosa Martinez	Rosemary Children Services
Ana Larios	Serenity Infant Care
Stephanie Sullivan	Social Model Recovery Systems Inc.
Dustin Schiada	Spiritt
Stephanie Harper	The Family Center
Elizabeth Owens	Tri-City Mental Health Center
Adrine Bazikyan	Trinity – El Monte
Brenda Martinez	SA3 Program Administration
Conception Lugo	D'VEAL Family & Youth Services

WELCOME

Seth welcomed the group at 9:30 a.m. followed by self-introductions.

REVIEW OF THE MINUTES

Minutes for December 16, 2009. QIC Meeting minutes were reviewed and approved with correction.

DMH-Jennifer Eberle Q/A

See attached.

QUALITY IMPROVEMENT-Gassia presented

Service Relationship in Recovery/Social Networking Sites: DMH stated the agencies should consider policies regarding staff using sites like Facebook as these sites are accessible to clients.

Patient Rights/CIOB and QI Projects: They are developing an electronic system to deal with grievances. Some clients make complaints in inpatient and outpatient. This electronic system can catch overlap.

APS/EQRO Yearly Review: Yearly federal requirement review. No recoupments. The review looks at County System at macro level. They will speak with consumers and providers for directly operated and contracted agencies. Will take place in April.

Dissemination of Reports/Data/Info: QI work plan finalized report out next month. You can get it from vjoshi@dmh.lacounty.gov.

New Provider Directory: There is a new Provider Directory with consumer demographics. This will take the place of any other directory.

Cultural Competency: Forms need to be in threshold languages. Any forms with client signature, should have English in the back. For example, Consent, Hipaa, Financial Obligation Form, etc.

QI Work plan for 2010: Coming out soon.

Quality Assurance-Seth presented

System Review/Pre-Audit Workshops: Feb 11 and 12, 80 charts. DMH will fax the names of clients to providers. Workshops are Feb 18 and 19. There will be a letter and phone calls. Only come to the workshop if you have a chart chosen. The audit is based on the client and not agency. DMH will request a contact person for each agency.

QA Bulletins: There is a Q.A. Bulletin coming out regarding billing CFT's and Wrap.

Steering Committee Meeting-County and State met to discuss a recovery orientated treatment plan that will be electronic. Implementation in 2014.

Paraprofessional Training for Directly Operated Programs: This training was for directly operated programs. Phase one will be for supervisors and phase two will be for clinicians. Peer Advocates can claim Medi-Cal and not just COS. The training went well and will do on a broader scale.

Specialized Foster Care –Chart Review and Quality System Review: Chart Review will take place in June. There will be a checklist distributed. E-mail Julie Agojo or Marta Lopez if you have questions.

AB3632 Consent-At County Counsel.

Audit: Prototypes discussed that they were told that if flex funds are referenced in a note then they have to link back to services. This was for a TAY, FSP client.

ADJOURNMENT: Seth thanked everyone for attending and adjourned the meeting.

Minutes recorded by: Toni Aikins, Hillsides

Minutes approved by: Seth Meyers, Psy D

Seth Meyers, Quality Improvement Committee Co-Chair

NEXT MEETING: The next meeting will be on March 17, 2010 **(9:30 a.m.-11:30 a.m.) at Enki, 3208 Rosemead Blvd., 2nd Floor, El Monte, CA 91731. @ 626-227-7014**