# LOS ANGELES COUNTY- DEPARTMENT OF MENTAL HEALTH
## Service Area II Program Administration

**Adult Quality Improvement Committee Meeting**
**Kimber Salvaggio, Adult QIC Chair**
**January 16, 2014**
**San Fernando Mental Health Center**
**11:00 am-12 pm**

## Agenda

| | |
|---|---|
| Welcome- Introductions & Agency Updates | All |
| November 2013 Minutes* | All |

### Quality Improvement

| | |
|---|---|
| Cultural Competency Report | All/Kimber |
| Change of Provider Reports* | Kimber |
| Network of Care** | Kimber |

### Quality Assurance

| | |
|---|---|
| SA 2 Troubleshooter List* | All |
| 2013 QI/QA FAQ's** | All/Kimber |
| State Letter 13-22 DSM-5* | All/Kimber |
| LPCC Update* | All/Kimber |
| State Wide Audits by DHCS | Kimber |
| Doc Train'g/Authorized RN P&P for Contractors | Kimber |

### Other

| | |
|---|---|
| How will this information be disseminated in your agency | All |
| Future Agenda Items & Announcements & Adjournment | All |

Handout*
Hard Copy Sample/Email Link**

**Next Meeting for SA 2 Adult QIC: March 20, 2014 at SFMHC 10-11:30 am**

**LOS ANGELES COUNTY- DEPARTMENT OF MENTAL HEALTH**
**Service Area II Program Administration**
**Quality Improvement Committee Adult**

**Kimber Salvaggio, Chair**

**MINUTES – Thursday, January 16, 2014**

**Represented Agencies**
Allen Pouravanes - DMH QA
Angela Khan - SFVCMHC, Inc.
Denise Greenspan - Hillview MHC
Dora Escalante - JFS
Colleen Castro - DMH SA II
Eileen Maronde - DMH WVMHC
James Oh - APCTC
Jesus Morales - Didi Hirsch
Leslie DiMascio - SFVCMHC, Inc.
Liz Bower - DMH Olive View Urgent Care
Lorraine Ragosta - Child & Family Center
Maria Panduro-Morales - DMH SFMHC
Marilou Joguilon - DMH Program Review
Mary Crosby – DMH QI Division
Michelle Logvinsky - Topanga West Guest Home
Militza Avila - JFS
Ray Rocha - DMH SFMHC
Sabrina Barscheski - DMH SCVMHC
Sharon Volner – Tarzana Tx Ctr FSP

**Absent**
Carolyn Heier- JFS
Deanna Park - PACS
James Randal l- DMH Outreach & Engagement
Judith Perrigo - Tarzana Treatment Center
Julie Jones - Hillview MHC
Ken Bachrach - Tarzana Treatment Center
La Tina Jackson - DMH WVMHC
Sonny Monge - DMH Olive View Urgent Care
Tiger Doan - APCTC

**Other(s)**

| SUBJECT | DISCUSSION | ACTION AGREEMENTS/DECISIONS |
|---|---|---|

| SUBJECT | DISCUSSION | ACTION AGREEMENTS/DECISIONS |
|---|---|---|
| **Introductions & Announcements**<br>**Review of minutes** | | Adopted |
| **QI PORTION** | **QI PORTION** | **QI PORTION** |
| **Cultural Competency report** | • Co-chair elections<br>• Next meeting on 2/12/14 from 1:30-3:30 at 550 S. Vermont- 10th floor: Angelita Diaz Akahori from WET will be speaking<br>• Areas of concentration-3 year MHSA plan, data workgroup, spirituality and health care reform<br>• Looking at other departments. Not solely focused on DMH- like education, political entities.<br>• Organizing a launch of LGBTQIA subcommittee<br>• James Randall is the liaison (818) 610-6732 | |
| **Change of Provider Reports** | • Please ensure you are still submitting this report.<br>• If there are any issues with the report being received please send to Kimber as well. | |
| **PRO** | • LMHP posters are not widely distributed because of the amount of money it takes to create.<br>• A few were handed out at the meeting | |

| SUBJECT | DISCUSSION | ACTION AGREEMENTS/DECISIONS |
|---|---|---|
| **Network of Care Information** | • See handouts<br>• Easy for clients and staff to use<br>• All are encouraged to update provider info with this site | |
| **EQRO** | • For SA I and 3 – April 28-May 1st | |
| **QA Portion** | **QA Portion** | **QA Portion** |
| **SA 2 Troubleshooter list** | • Please look over list and provide any corrections/revisions | |
| **2013 QI/QA FAQ's** | • Hard copy of FAQ's for 2013 were 39 pages long and handout viewed | • Kimber will email to all |
| **State DHCS updates** | • DSM 5 MHSD Info notice 13-22<br>  o See handout; DHCS to explain 1915 waiver – no changes in claiming, documentation, etc. requirements resulting from DSM 5<br>  o Will update us as CMS provides<br>• LPCC Update<br>  o See handout (CA MH directors site – go to committees for Medi-Cal policy<br>  o Interesting slides:<br>  ▪ 6 (includes current stats)<br>  ▪ 14 (who can supervise LPCC interns)<br>  ▪ 17 (not included scope in CA) | |

| SUBJECT | DISCUSSION | ACTION AGREEMENTS/DECISIONS |
|---|---|---|
| | ▪ 18 (con't not included scope)<br>• Now receiving NOA E's<br>• State Wide Audits by DHCS – State and Federal Feedback<br>o Audit reports going to CMS - findings and plan of corrections<br>o Not spec to any county general stats<br>o 2012-2013 – in pt disallowances 6 MHP 46% disallowed for acute 89% admin disallowed<br>o 2012-2013 Out-pt – 17 MHP's reviewed, number of claims 6286 reviewed – disallowed 2181 36% includes EPSDT – might have influenced the high percentage<br>o 2011-2011 DTI total claims 1034 – disallowed 653 80%<br>o DR 43 43 disallowed<br>o DTI and DR - time requirement not met, no doc of attendance, no progress notes, no M, did not meet MC require<br>o Chart issues – system review – CMS 14 counties reviewed error rates for chart review were 5-75%; 10 counties had no ct plans (no plan, no ct signature)<br>o CMS concerns: state reviews are thorough but still concerned aver findings and long standing issues – POC's have not resulted in sig improvement but con't non- | |

| SUBJECT | DISCUSSION | ACTION AGREEMENTS/DECISIONS |
|---|---|---|
| | compliance- current system is not effective and looking at chg'g finds penalties and corrective actions to ensure compliance – must submit triennial reports to CMS within 30 days, monthly calls, extrapolation | |
| **Documentation Trainings** | • Last RN training is Jan 24<br>• Contractors to have the std procedure also by Feb for assessment and DX<br>• Day treatment training | • No DT or DTI providers present |
| **QA Technical Assistance** | • Child COD DVD's were handed out to child providers. Very few available. | • If more are needed for your clinic – contact Kimber |
| **ADJOURNMENT** | | |

Respectfully Submitted by Kimber Salvaggio