

COUNTY OF LOS ANGELES - DEPARTMENT OF MENTAL HEALTH
 ANTELOPE VALLEY – SA1

Quality Improvement Council Meeting

A G E N D A

May 3, 2016

2:00 – 4:00 p.m.

2323-A Palmdale Blvd. Conference Room
 Palmdale, CA 93550

Debi Berzon-Leitelt, LCSW, MPA, Chair

Barbara Paradise, LMFT, Co-Chair

I.	Introductions and Review of Minutes	QIC Members
III.	Quality Improvement ➤ SA QI Project Update ➤ ACCESS – Test Calls	D. Berzon-Leitelt B. Paradise
III.	➤ Clinical Quality Improvement – OMD ➤ Mary Ann O'Donnell; Columbia Suicide Assessment http://cssrs.columbia.edu/training_cssrs.html	D. Berzon-Leitelt
IV.	Quality Assurance ➤ System Review - January 1, 2016 - March 31, 2016 Participants	
V.	DMH Program Support Bureau Quality Improvement Division	LyNetta Gore, PsyD Clinical Psychologist II
VI.	DMH Program Support Bureau Quality Assurance Division	A. Pouravanes
VII.	DMH Program Support Bureau Cultural Competency Unit	S. Chang Ptasinski
VIII.	Program Support Bureau/QA Division/Medi-Cal Certification Section	Thang Nguyen Sr. MHC-RN
IX.	Announcements	

Next Meeting:

July 5, 2016

2:00 – 4:00 p.m.

2323-A Palmdale Blvd., Palmdale, CA 93550

Cultural Competency – CCC meets 2nd Wed. every month 1:30pm-3:30pm

DMH Headquarters, 550 South Vermont Avenue, Los Angeles, CA 90020

Conference Call Info: USA Toll-Free: 888-204-5987 Access Code: 1167059#

DMH Internet <http://dmh.lacounty.gov>

DMH Program Support Bureau <http://psbqi.dmh.lacounty.gov/>

Los Angeles County Network of Care <http://losangeles.networkofcare.org/mh/>

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
PROGRAM SUPPORT BUREAU
QUALITY IMPROVEMENT DIVISION**

Type of Meeting	SA-1 Quality Improvement Committee (QIC)	Date	May 3, 2016	
Place	Antelope Valley Kidz Connection 2323-A Palmdale Blvd. Palmdale, CA 93550	Start Time:	2:00 PM	
Chairperson SA-1 Liaison	Debra Berzon-Leitelt, LCSW, MPA	End Time:	4:00PM	
Co-Chair SA-1 Liaison	Barbara Paradise, LMFT			
Members Present	Levana Adato, Debi Berzon-Leitelt, Sandra Blackwood-Ponce, Sonia Diaz, Jennifer Evans, Mary Camacho-Fuentes, Lauren Cheung, James Davis, Jolene Eccles, LyNetta Shonibare, Veliz Lopez, Chris Luce, Jennifer Poillot, Theresa McKinley, Thang Nguyen, Barbara Paradise, Linda Lizerowitz, Chris Luce, Erica Melbourne, Margo Monroy, Allen Pouravanes, Luis Ramirez II, Nancy Ramos, Greg Ratinoff, Lauren Schoenemann, Chad Scott, Raquel Shores, Erin Steponovich, Sarah Treusdell, Iling Wang			
Agenda Item & Presenter	Discussion and Findings		Decisions, Recommendations, Actions, & Scheduled Tasks	
			Person Responsible & Due Date	
Call to Order & Introductions	Meeting was called to order at 2PM. Introductions were made.		N/A	
			Debra Berzon-Leitelt Barbara Paradise	
Review of Minutes	The March minutes were reviewed.		Minutes from the March 2016 meeting were reviewed by the present membership. Lynette Gore moved for adoption of the notes and Barbara Paradise seconded the motion. Minutes were approved.	
			Debra Berzon-Leitelt Barbara Paradise	

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Quality Improvement			
Cultural Competency	Debra Berzon-Leitelt shared updates from the Cultural Competence Training plan. Debra also reviewed that the meetings can be attended remotely.	Members reviewed information.	Debra Berzon-Leitelt Barbara Paradise
Patient's Rights Office	No report	N/A	Debra Berzon-Leitelt Barbara Paradise
Policy Updates-Office of Compliance	Debra Berzon-Leitelt shared the policy updates.	Members reviewed policies	Debra Berzon-Leitelt Barbara Paradise
Presentations-Spirituality Parameters	Debra Berzon-Leitelt and Lynette Gore reviewed the final outcomes from the spirituality parameters training pre-post survey.	Members discussed factors regarding incorporating spirituality.	Debra Berzon-Leitelt Lynetta Gore
MHSIP Training	Dr. Joshii presented on the MHSIP survey for this testing period. Dr. Joshii reported on the importance of the tally sheets. Debra Berzon-Leitelt shared a "quick-tips" sheet she developed to the QIC members to help with MHSIP implementation.	Members asked questions and reviewed procedures to implementing the surveys. Lavana Adato had asked for clarification fo who had been chosen and what areas for the MHSIP surveys.	Dr. Vandana Joshi
QI Process survey	Debra Berzon-Leitelt shared the outcomes of the data from the QI survey across the service area and across the county regarding how agencies disseminate QI information.	Members discussed findings	Debra Berzon-Leitelt Barbara Paradise

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Office of the Medical Director (OMD)-	Debra Berzon-Leitelt led a discussion stemming from the hand out regarding Clinical Risk Management and Parameters regarding insufficient client engagement of adults at risk for suicide.	Members discussed their implementation of the Columbia Suicide Severity Index and other methods to address SI.	Debra Berzon-Leitelt Barbara Paradise
Quality Assurance			
Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Recent/Upcoming Audits & Reviews	Barbara inquired about recent reviews.	Members reported no recent audits.	Debra Berzon-Leitelt Barbara Paradise
MediCal Certification Section	No updates	No updates	Debra Berzon-Leitelt Barbara Paradise
Training and Operations	Training dates handout provided	Handouts received by members	Debra Berzon-Leitelt Barbara Paradise
Policy and Technical Development System's Review results	Barbara reviewed findings provided from QA regarding most recent System Review.	Membership explored findings.	Debra Berzon-Leitelt Barbara Paradise
Next Meeting	July 5, 2016 2PM Antelope Valley Kidz Connection 2323-A Palmdale Blvd. Palmdale, CA 93550 Large Conference Room 661-223-3800	N/A	N/A