

COUNTY OF LOS ANGELES DEPARTMENT OF MENTAL HEALTH SERVICES
QUALITY IMPROVEMENT COMMITTEE MEETING
SERVICE AREA I

Minutes of the meeting held on October 5, 2010, at the Antelope Valley Geographic Area Administration in Palmdale.

Attendees: Susan Crimin, Palmdale Mental Health Center; Kimberly Floyde, Tarzana Treatment Center; Cindy Ferguson, AV Geographic Area Administration; Sonia Hicks, AV Geographic Area Administration; Sarah Moos, Childrens' Bureau; Deidre George-Mullins, Childrens' Center; Jolene Eccles, Mental Health America; George Motin, Optimist Youth Center; Catherine Houghton, Penny Lane; Jane Myers, Valley Child Guidance Clinic.

All those in attendance introduced themselves.

Meeting minutes from July 6, 2010 were approved as read.

Quality Assurance and Quality Improvement: Handouts from the July, August and September, 2010 DMH Quality Assurance Liaisons' meeting and the DMH Departmental Improvement Council were distributed. No discussion was held, due to presence of two speakers with presentations to make at meeting.

1st Speaker—Vandana Joshi, Ph.D., DMH Quality Improvement & Training Division: Data-GIS Unit. In a powerpoint presentation, Dr. Joshi demonstrated how to utilize a DMH Online Provider Directory Search (OPDS). The OPDS is available to the public, and is very useful for case workers and program managers who wish to pinpoint services delivered by a wide network of providers who serve different populations with various needs and different geographic locales. An OPDS search will provide the names and phone numbers of relevant agencies, age-groups served, type of services provided, and the service area boundary in which the agency is located.

2nd Speaker—Julie Agojo, RN MHC, Quality Improvement & Training Division. Julie provided a QSR Training, which represents a new approach for DMH. With QSR, in-depth case reviews are used to measure current status, recent progress, and adequacy of current practices in getting results for children and families being served in local sites. In the Antelope Valley, 28 cases will be reviewed from agencies in Lancaster and Palmdale. Palmdale agencies will be looked at in March of 2011 and Lancaster in April of 2011.

Due to the time taken by both presentations, it was not possible to discuss subjects in open forum.

The next SA I QIC Committee will be held on Tuesday, January 4, 2 pm, at the Antelope Valley Geographic Area Administration building.

Respectfully submitted,

Lee Annica, SPSW