

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH  
QUALITY IMPROVEMENT COUNCIL (QIC) Minutes**

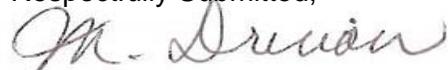
<b>Type of Meeting</b>	<b>Departmental Quality Improvement Council</b>	<b>Date</b>	<b>August 10, 2009</b>	
<b>Place</b>	<b>550 S. Vermont Ave., 10<sup>th</sup> Floor</b>	<b>Start Time:</b>	<b>9:00 a.m.</b>	
<b>Chairperson</b>	<b>Martha Drinan, RN, MN, APRN</b>	<b>End Time:</b>	<b>10:53 a.m.</b>	
<b>Co-Chairperson</b>	<b>Carol Eisen, M.D.</b>			
<b>Recorder</b>	<b>Maria Gonzalez</b>			
<b>Members Present</b>	Alyssa Bray; Ann Lee; Bertrand Levesque; Carol Eisen; Christine Williamson; Erica Melbourne; Gloria Lara Vasquez; Janet Fleishman; Kimberly Salvaggio; Kimberly Spears; Kumar Menon; Lupe Ayala; Maria Gonzalez; Quan Truong; Rashied Jibri; Richard Hoskins; Sally Ng; Susan Crimin; Terra Mulcahy; Vandana Joshi			
<b>Excused Members</b>				
<b>Absent Members</b>	Albert Thompson; Alex Medina; Anahid Assatourian; Ann Marie Stephenson; Dorina Rocha; Gassia Ekizian; George Holbrook; Janel Jones; Jeff Kohn; Jessica Wilkins; Julie Valdez; Kimber Floyde; Leslie Shrager; Lisa Delmas; Lisa Harvey; Luann Rollens; Mary Cifuentes; Marcel Mendoza; Marilene Campbell; Mary Ann O'Donnell; Monika Johnson; Nina Johnson; Naga Kasarabada; Norma Fritsche; Paul Arns; Rebecca Hall; Robert Levine; Scott Hanada; Sylvia Guerrero; Tara Yaralian			
<b>Agenda Item &amp; Presenter</b>	<b>Discussion and Findings</b>	<b>Decisions, Recommendations, Actions, &amp; Scheduled Tasks</b>		<b>Person Responsible &amp; Due Date</b>
<b>Call to Order &amp; Introductions</b>	The meeting was called to order at 9:00 am.	Introductions were made.		M. Drinan
<b>Review of Minutes</b>	The minutes were reviewed and approved.	Minutes were approved with the correction requested.		QIC Membership

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
<p><b>SA QIC Liaison Reports</b></p>	<p><b>SA 1:</b> The last meeting was August 4<sup>th</sup>. Members continue to discuss issues related to QA/QI and SA project in regards to the structure of the agenda/ meetings. Meeting was well attended.</p> <p><b>SA 2: Adult:</b> Mary Ann O'Donnell presented on Clinical Risk Management. Meeting was well attended.</p> <p><b>SA 2: Children's was dark</b></p> <p><b>SA 3:</b> SA 3 was dark last month. B. Levesque mentioned SA 3 QIC minutes are not noticeable on the DMH QI Webpage.</p> <p><b>SA 4:</b> Dark in August. Providers are having a problem with Medi-Cal billing because they do not have a permanent PIN number. Temporary PIN numbers are available through the State Website and a new temporary PIN number is assigned on the same day.</p>	<p>Members decided to have separate agenda for QI/QA. QI / QA Incubation PowerPoint presentation to be posted on the Webpage.</p> <p>Next meeting August 20. Eva Carrera District Chief will attend the meeting.</p> <p>Previously, there were changes made that did not transfer all the information. This has been remedied. Ms. Joshi assured everyone that the SA 3 (and all SA) QIC minutes are posted on the Webpage for <b>Intranet</b> go to <a href="http://dmhhqportal1/sites/ppsb/QI/default.aspx">http://dmhhqportal1/sites/ppsb/QI/default.aspx</a> and for the <b>Internet</b> go to <a href="http://psbqi.dmh.lacounty.gov/qi">http://psbqi.dmh.lacounty.gov/qi</a>. If you have any questions regarding this issue please email Ms. Joshi at <a href="mailto:vjoshi@dmh.lacounty.gov">vjoshi@dmh.lacounty.gov</a></p> <p>Providers can bill with the temporary PIN number however this makes the process cumbersome.</p>	<p>S. Crimins</p> <p>K. Salvaggio</p> <p>S. Ng</p> <p>B. Levesque</p> <p>A. Bray G. Lara Vasquez</p>
<p><b>Agenda Item &amp; Presenter</b></p>	<p><b>Discussion &amp; Findings</b></p>	<p><b>Decisions, Recommendations, Actions, &amp; Scheduled Tasks</b></p>	<p><b>Person Responsible</b></p>

			& Due Date
<p><b>SA QIC Liaison Reports cont.</b></p> <p><b>SA 5:</b> No report.</p> <p><b>SA 6:</b> Last meeting was July 15th. Currently working on a newsletter for FAQ's for SA 6 to be distributed at SA QIC meetings. Meeting was well attended.</p> <p><b>SA 7:</b> Mary Ann O'Donnell presented on Clinical Risk Management, and its part as a QI component was discussed as well. Also Joel Solis from PSB presented on Medical Re-Certification. Meeting was very informative, and well attended.</p> <p><b>SA 8:</b> Last meeting was July 15<sup>th</sup>, SA 8 is Dark in August.</p> <p><b>Countywide Children's</b></p> <p>C. Williamson announced that on August 13<sup>th</sup>, Paul McIver will present on Proposed Children's Residential Budget Reductions, and Implementation of the Provisions in Senate Bill (SB) 785, and, Therapeutic Behavioral Services (TBS). Also Jennifer Eberle will be available to discuss experiences/questions regarding the new CCCP and draft SFPR policy.</p> <p><b>Cultural Competency</b></p> <p>No report.</p>		<p>Next meeting August 19.</p> <p>The next meeting is September 16<sup>th</sup>. Work continues on a Quality Improvement Project.</p> <p>Next meeting September 16. A questionnaire related to "No Shows" was completed and distributed to clients/families, and providers as well. A Spanish translation of the questionnaire is also being utilized. Additionally every provider is going to submit their approaches to "No Shows".</p> <p>Meetings are Quarterly.          EPSDT/TBS Reference: DMH Letter No. 04-04, (2-19-04) &amp; DMH Letter No. 01-07 (11-16-01)          CCCP Reference: P&amp;P SFPR          Reference: Draft only</p>	<p>K. Spears</p> <p>L. Ayala</p> <p>J. Fleishman</p> <p>C. Williamson</p> <p>J. Eberle</p>
<p><b>Agenda Item &amp; Presenter</b></p>	<p><b>Discussion &amp; Findings</b></p>	<p><b>Decisions, Recommendations, Actions, &amp; Scheduled Tasks</b></p>	<p><b>Person Responsible &amp; Due Date</b></p>

<b>State Performance Outcomes Report</b>	The draft State & County Outcomes Report for CY 2008 is a baseline report with data analysis that was shared with QIC members. Survey results such as Response Rates, Surveys Received and Completed, including an overview of SA results were presented. The report contains three parts, Part I is State Performance Outcomes, Part II is County Performance Outcomes, composed of seven items from the MHSIP, and Part III is the additional two measures related to "Timely Access to Services Post-Hospitalization Discharge". Other results shared were SA differences in Satisfaction, Quality of Life Subscales, and demographics.	The Final Report will be presented at the next monthly QIC meeting in September. Highlights in the Executive Summary. This report is to be distributed to: LAC-DMH EMT, Deputies, ACHSA, District Chief, Program Heads, Board of Supervisors, Office of Auditor-Controller, Mental Health Commissioners, and SA QIC's for discussion at SA QIC's and SAAC's for comment, recommendations, appropriate action from stakeholders including consumers, families, and providers.	QI Division SA QIC's SA SAAC's
<b>Handouts</b>	Draft State & County Performance Outcomes Report		
<b>Announcement</b>	<ul style="list-style-type: none"> <li>➤ October Meeting, 10/12/09 is cancelled due to Holiday</li> <li>➤ M. Drinan announced Save the Date for State Annual Review Protocol Training by CDMH on August 27, 2009. at 10:00 am, in Rialto California</li> </ul>		
<b>Next Meeting</b>	September 14, 2009 9:00 a.m. – 10:30 a.m. 550 S. Vermont Ave. 10 <sup>th</sup> Floor Conference Room Los Angeles, CA 90020		

Respectfully Submitted,



Martha Drinan, RN, MN, APRN