

County of Los Angeles – Department of Mental Health
Service Area 3

Quality Improvement Committee Meeting
October 17, 2007
9:30 – 11:30 am

AGENDA

- | | | |
|------|----------------------------|-------------------|
| I | Welcome and Introductions | Bertrand Levesque |
| II | Review of Minutes | Bertrand Levesque |
| III | Department Update | Bertrand Levesque |
| IV | November Survey Update | Ted Wilson |
| V | SA 3 Project | Leslie Shrager |
| VI | EPSDT Documentation Manual | Toni Aikins |
| VII | Other Issues | All |
| VIII | Adjournment | All |

Next Meeting: NOVEMBER 21, 2007 @ENKI

COUNTY OF LOS ANGELES- DEPARTMENT OF MENTAL HEALTH
Service Area 3
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ATTENDEES

| | | | |
|---------------------|-----------------------------|----------------------|----------------------------|
| Misty Allen | ALMA | Julie McInnis | McKinley CC |
| Gloria Santos | Almanson | George Holbrook | Pacific Clinics |
| Leslie Gallegos | Arcadia MHC | Padma Duravasula | Prototypes |
| Kalene Gilbert | Arcadia MHC | Rebecca DeKeyser | Prototypes |
| Leslie Shrager | Children's Bureau | Linda Pry | Prototypes |
| Julia Soler | Children's Bureau | Judy Law | PUSD Sch. MH |
| Paula Randle | David & Margaret | Rosa Martinez | Rosemary Children's |
| Margaret Faye | DMH | Christine Williamson | Rosemary Children's |
| Bertrand Levesque | DMH | Tracy Wilson | San Gabriel CC |
| Theodore Wilson | DMH | Janel Grobes | Serenity |
| Angel Kelly-Blaydes | DMH | Joseph O'Brein | Social Model |
| Brenda Huicochea | D'Veal | Bill Fujihara | Social Model |
| Windy Luna-Perez | Ettie Lee | Candice Rodriguez | SPIRITT |
| Rosario Samayoa | Five Acres | Karleen Paquette | The Family Center |
| Gassia Ezikian | Foothill Family | Sandra Lockwood | Trinity- El Monte |
| Vince Castro | Maryvale | | |

WELCOME

Bertrand Levesque welcomed the group at 9:35 a.m. followed by self-introductions.

REVIEW OF THE MINUTES:

The minutes from September 7, 2007 were reviewed and accepted.

DEPARTMENT UPDATE:

Enhanced Specialized Foster Care MHS, Corrective Action Plan: The Board of Supervisors approved \$86 million corrective action plan for enhancing services. Some of those activities are: 1) Expansion of Multidisciplinary Assessment Team 2) Creation of Resource Management Process, 3) Increased intensive in home services, etc.

The governor discontinued funding for AB2034 for this fiscal year. State DMH has agreed to replace the funds with MHSA dollars.

DMH is facing a shortfall for the fiscal year 07-08 of \$27 million. The shortfall is due to decrease revenue from Vehicle License Fee (VLF), increase in cost of Living Allowance and late implementation of programs targeted last year for reductions.

Final Prevention and Early Intervention (PEI) guidelines from DMH have been released. PEI will address five MH needs 1) Disparities in access to mental health services, 2) Psycho-social impact of trauma, 3) At risk Children, Youth and Young adult population, 4) Stigma discrimination, 5) Suicide risk. The priority population will be 1) Underserved Cultural, 2) Individual experiencing onset of serious psychiatric illnesses, 3) Trauma exposed, 4) Children and Youth at risk of school failure, 5) Children and Youth at risk of juvenile justice involvement.

Bertrand Levesque presented on the Addendum to Team Conference/Case Consultation (Dr. Southard September 13, 2007 letter): A higher threshold of 360 minutes per quarter has been established for specialized OP Programs. The threshold for all other OP Programs will remain at 180 minutes per quarter. Effective October 1, 2007 DMH will track the number of minutes that exceeds the threshold of 180 or 360.

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DEPARTMENT QIC UPDATE

Ted reminded everyone that the November Outcome Performance Surveys Training will be conducted on October 24, 2007. A flyer has been sent out with the information on the training date and location.

Ted commented about the Countywide QIC meeting:

The recent findings from EQRO 2007 Report Conclusions and the State Medi-Cal Review Results were discussed. Both documents discuss the need for the LAC LMHP to analyze and explore quality improvement issues based on the Medi-Cal Penetration Rates for LAC. Additionally, the State Review Results show that LAC LMHP was not compliant with the annual review of change of provider requests. Providers were encouraged to continue submitting the Change of Provider Logs to Patient's Rights on a monthly basis.

Ted also provided feedback on the QIC project Art Training Presenter Evaluation. All items received an elevated score. The Presenter was rated very positively and generally, many commented that the presentation was too short and would like more training.

SERVICE AREA 3 PROJECT

Leslie gave a brief description of the training. She reported that it was well attended; participants responded well to the presentation, activity and the questionnaires. All of the participants returned the questionnaires as requested. In a general discussion, the feedback was very positive and many have expressed wanting more training on Art therapy.

EPSDT UPDATE:

The California Institute for Mental Health provided training on September 19, 2007. Information from this training was distributed to the members.

OTHER ISSUES:

Providers shared information and had questions on several QIC issues ex. Providers tracking of minutes for Team Conference/Case Consultation. State person referred to the Local person for answers, No diagnosis, HIPPA vs. State requirement for consent. Etc.

ADJOURNMENT

The meeting was adjourned at approximately 11:25 am.

NEXT MEETING: November 14, 2007 at 9:30 am. The location is to be determined.