

**COUNTY OF LOS ANGELES- DEPARTMENT OF MENTAL HEALTH**  
Service Area Three

Quality Improvement Committee Meeting  
November 15, 2006

**Attendees:**

Marcella Mendez  
Margo Chapman  
Lynnae Hernandez  
Julia Soler  
Belen Fuller  
Bertrand Levesque  
Angel Kelly-Blades  
Reina Vidaurri  
Windy Luna-Perez  
Gassia Ekizian  
Jannelle Gonzalez  
Lizette Scott  
Lisa Santamaria  
Kim Hirano  
Rebecca DeKeyser  
Gonzalo Perez  
C. S.  
Joseph O'Brien  
Dr. K. Paquette  
Monte

ALMA  
Arcadia MHC  
BRIDGES, Inc.  
Children's Bureau  
DMH  
DMH  
DMH  
DMH  
Ettie Lee Homes  
Foothill Family Serv.  
Hathaway-Sycamores  
Leroy Haynes  
McKinley  
Prototypes  
Prototypes  
Rosemary C.S  
Social Model  
The Family Center

Uriel Ojeda  
Leah Merjil  
Erin Eisenlohr  
Leah Dinsay  
Carol Sagusti  
Margaret Faye  
Rocio Gonzalez  
Michelle Hernandez  
Rosario Samayoa  
Gail Hernandez  
Christina Hutson  
Tisha Langley  
George Holbrook  
Linda Pry,  
Rosa Martinez  
Katherine Henning  
Candice Rodriguez  
Elia Vasquez-Brooks

Almanson  
Bienvenidos  
Ctr. for Aging  
DMH  
DMH  
DMH  
DMH  
ENKI  
Five Acres  
Hillsides  
Homes for Life  
Leroy Haynes  
Pacific Clinics  
Prototype  
Rosemary C.S.  
San Gabriel  
SPIRITT  
Trinity- El

**I. WELCOME**

Bertrand Levesque welcomed the group at 9:35 a.m. and self-introductions were made.

**II. REVIEW OF THE MINUTES:**

The minutes were reviewed and approved from the October 18, 2006 meeting.

**III. DEPARTMENT UPDATE:**

- ❖ Bertrand gave the following update: Michael Antonovich's Field Office is relocating from Suite D to Suite A at 615 East Foothill Blvd, San Dimas Ca.91733, effective immediately.
- ❖ Service Area 3 Older Adult Consultation Team target date for implementation is January 23, 2007. The team will consist of a geriatrician, nuero-psychologist, and a psychiatrist with a specialization in serving older adults, FSP providers, and DMH administrative staff. The goal of the team is to provide consultation to Mental Health providers who face challenges treating older adults. Referrals will come from existing DMH providers.
- ❖ DMH has created a new division, the Community and Government Relations Division. The division chief will be Kumar Menon effective October 15, 2006.
- ❖ The county will be conducting Project Homeless Connect 2006 in December at eight locations in the county. Tri-City is covering the Pomona area, and Arcadia is covering the Pasadena area.
- ❖ New Target RFS Release dates were provided

#### IV. EPSDT TRAINING:

- ❖ Reina distributed and discussed the EPSDT Documentation training provided by Behavioral Health Concepts and Diagnostic Research (Resources Group).
- ❖ The Review Procedure- An announcement letter will be sent 4 weeks prior to the review. The client list will be give 2 weeks prior to the review. The review form package will be given a week before the review and the review is typically 3-5 days.
- ❖ The Reasons for Recoupments were briefly discussed. The four most common recoupments (1) missing note(2) does not address Condition(3) Note solely clerical(4) No client participation. Examples of recouped claims were reviewed and discussed.
- ❖ The presenter discussed the difference between excessive process-oriented detail and necessary progress documentation.

Several members who attended the training expressed their frustrations about the training. There was a question and answer period, however some of the attendees felt that their questions were not answered. It was agreed that further training was necessary to help decrease the amount of audit risks

#### V. EPSDT AUDIT:

- ❖ Rosario Samayoa from Five Acres shared the results of their EPSDT audit. They had zero d disallowances and no compliance issues. There were 194 claims review, from 96 charts. All Day Rehabilitation cases, no Med support claims.
- ❖ Rebecca DeKeyser from Prototypes shared their results. The audit was conducted in two half days. There were 104 charts reviewed with 112 line items. Sixteen claims were disallowed. In terms of compliance, they were rated 90-100% compliant. She reported that the auditors were very helpful and "user friendly."

#### VI. IS UPDATE:

Several important documents were distributed and discussed: Prescription Authorization and Tracking System (PATS) –the contingency plan due to the DMH system being down. Integrated System News Bulletin #034 Evidenced Based Practice and Service Strategies and other State Reporting Requirements. The Training for the FSP Outcome measures was distributed.

#### VII. OTHER ISSUES:

- ❖ MAT; The steering committee was still meeting to finalize the documentation guidelines
- ❖ CCCP: The plan was still being reviewed by Norma Fritsche
- ❖ Gassia, from Foothill distributed new off-site parking. The members voted to change the location of the QIC meeting to ENKI, Administrative offices in El Monte

#### VIII. ANNOUNCEMENTS:

The December meeting is cancelled.

ADJOURNMENT: The meeting was adjourned at approximately 11:20 am

#### NEXT MEETING:

January 17, 2007 at Enki- 3208 Rosemead Blvd, El Monte, CA 91731