

Table 1
SERVICE AREA TEST CALLS SCHEDULE
CY 2015

| <u>Service Area</u> | <u>Month Assigned For Test Calls</u> | <u>Date Survey Forms Due to QID</u> |
|----------------------------|---|--|
| SA 1 & 2 | May 2015 | June 10, 2015 |
| SA 3 & 4 | June 2015 | July 10, 2015 |
| SA 5 & 6 | July 2015 | August 10, 2015 |
| SA 7 & 8 | August 2015 | September 10, 2015 |

5 Calls in English
Day time - 2 After hours - 3

5 Calls in Non-English
Day time - 3 After hours - 2