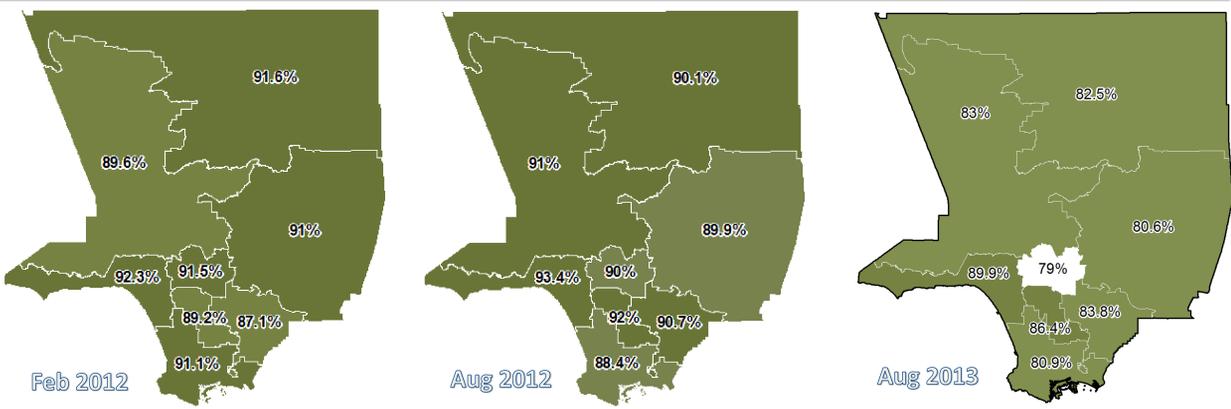
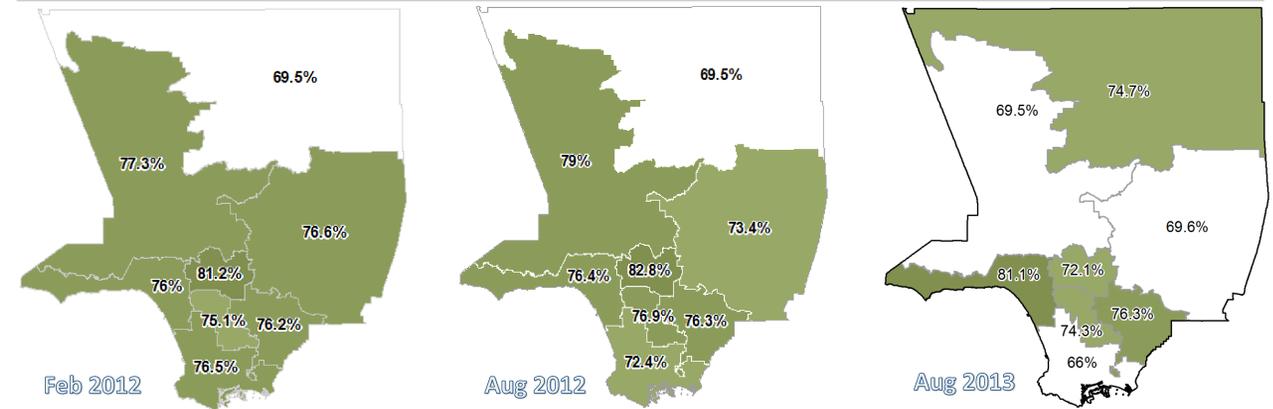


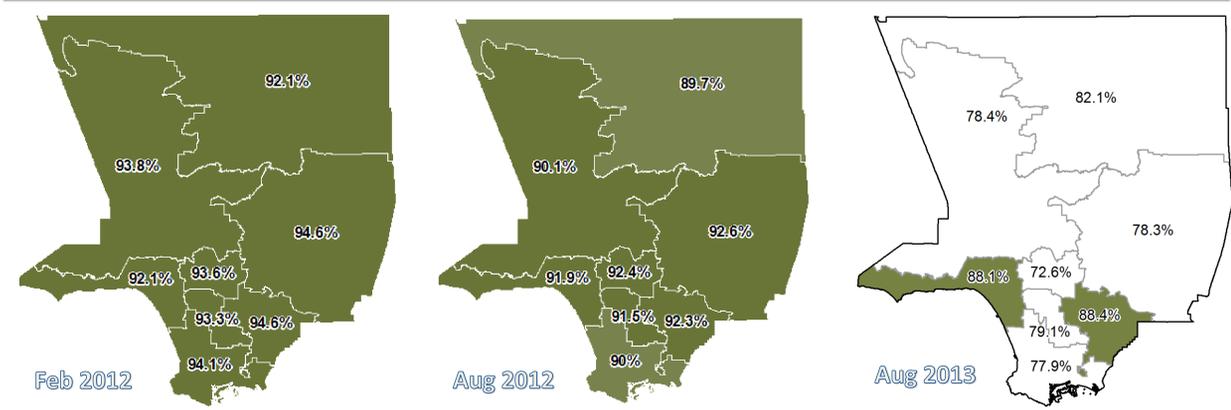
## I felt my child had someone to talk to when he/she was troubled (outcome target = 80%)



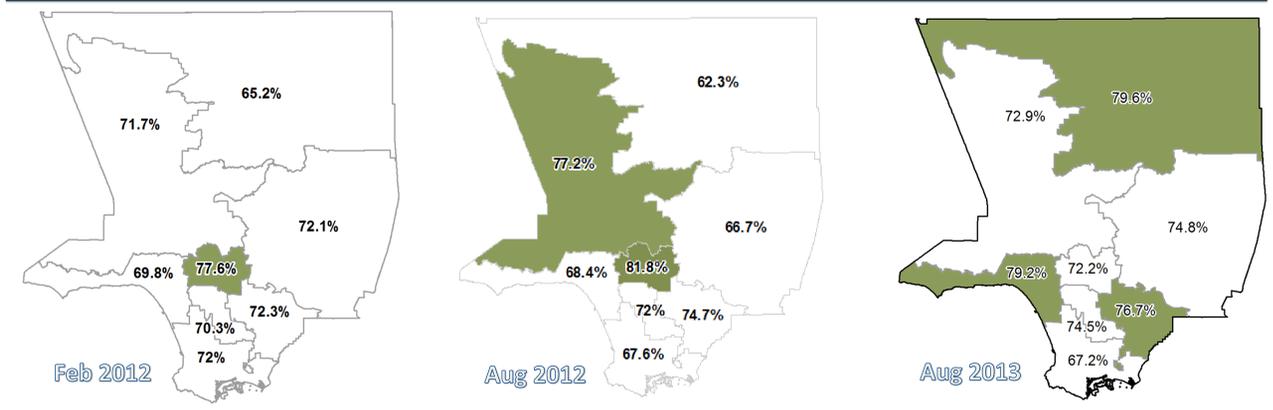
## My child gets along better with family members (outcome target = 70%)



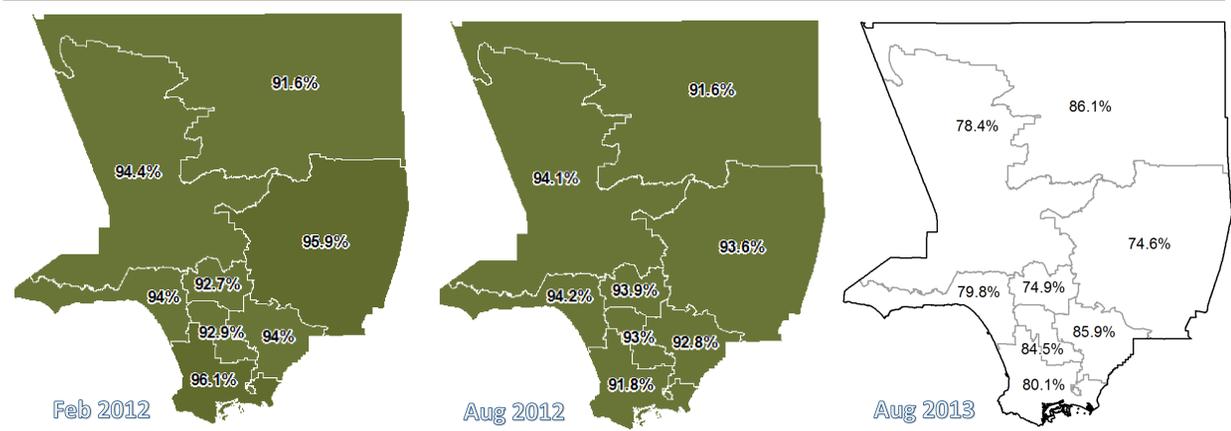
## The location of services was convenient for us (outcome target = 84%)



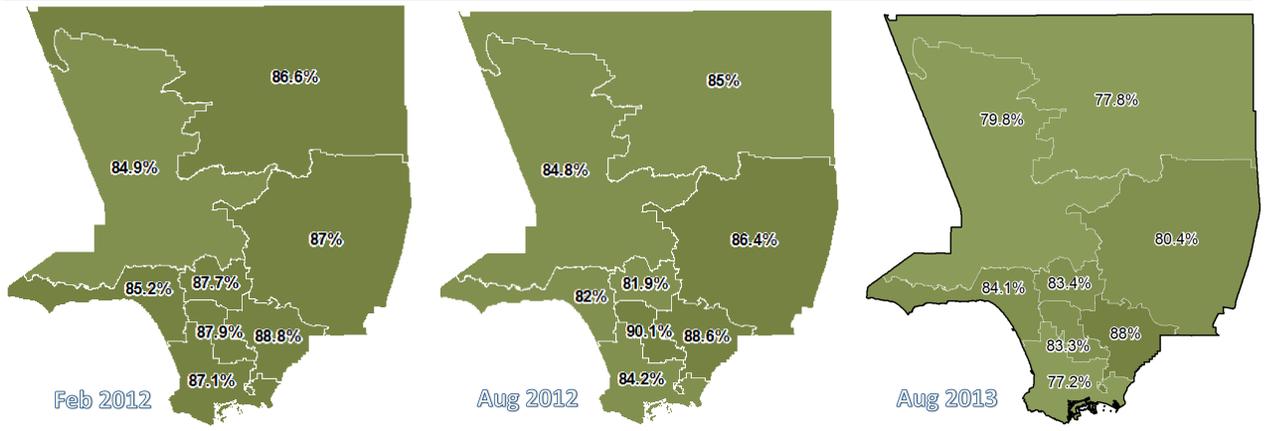
## My child is doing better in school and/or at work (outcome target = 75%)



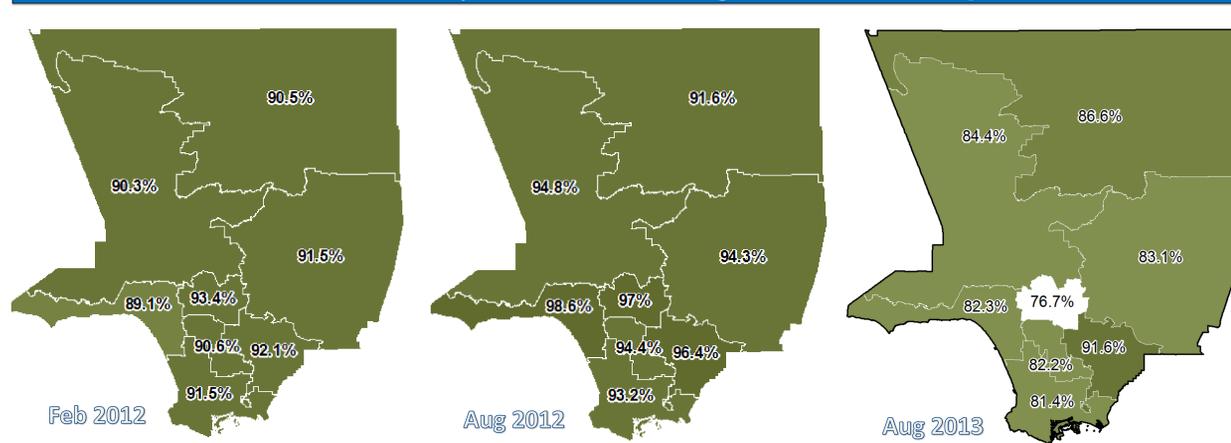
## Services are available at times that were convenient for us (outcome target = 87%)



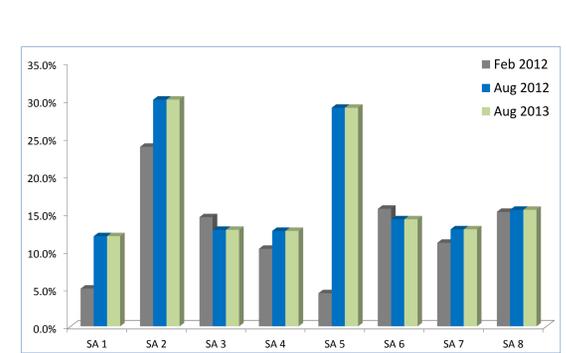
## In crisis, I would have the support I need from family and friends (outcome target = 70%)



## Staff were sensitive to my culture/ethnic background (outcome target = 80%)



## Response Rate Chart



## Response Rate

SA	Feb 2012	Aug 2012	Aug 2013
SA 1	5.0%	12.0%	11.97%
SA 2	23.8%	30.1%	30.05%
SA 3	14.5%	12.8%	12.80%
SA 4	10.3%	12.7%	12.66%
SA 5	4.4%	29.0%	28.98%
SA 6	15.6%	14.2%	14.21%
SA 7	11.1%	12.9%	12.88%
SA 8	15.2%	15.5%	15.47%

## Legend

