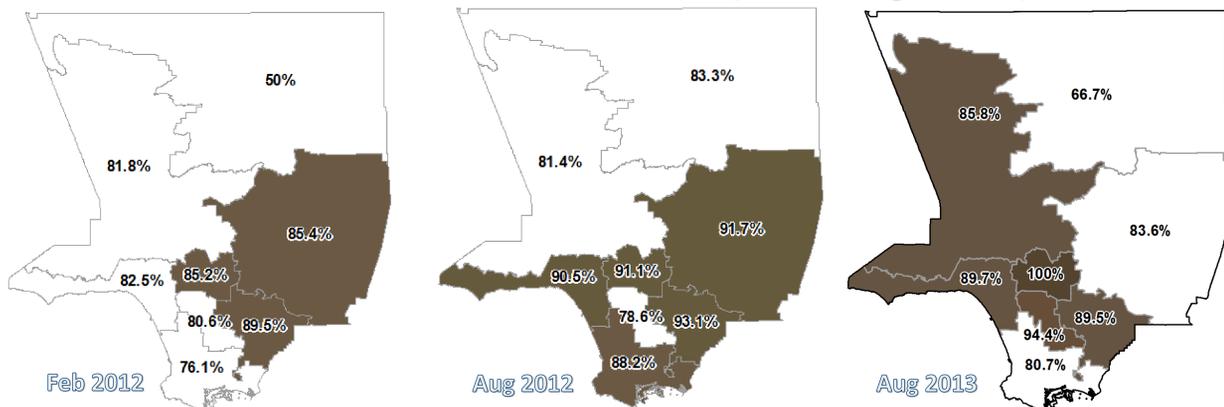
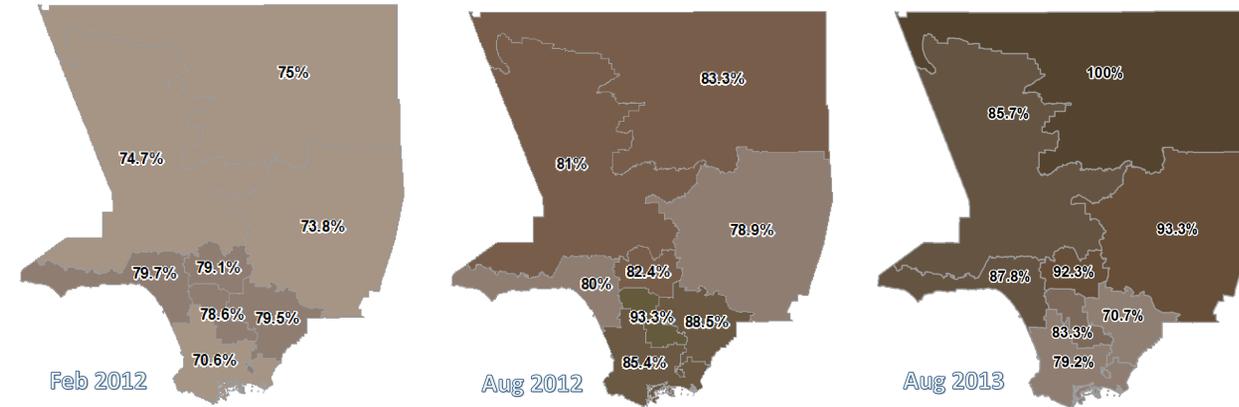


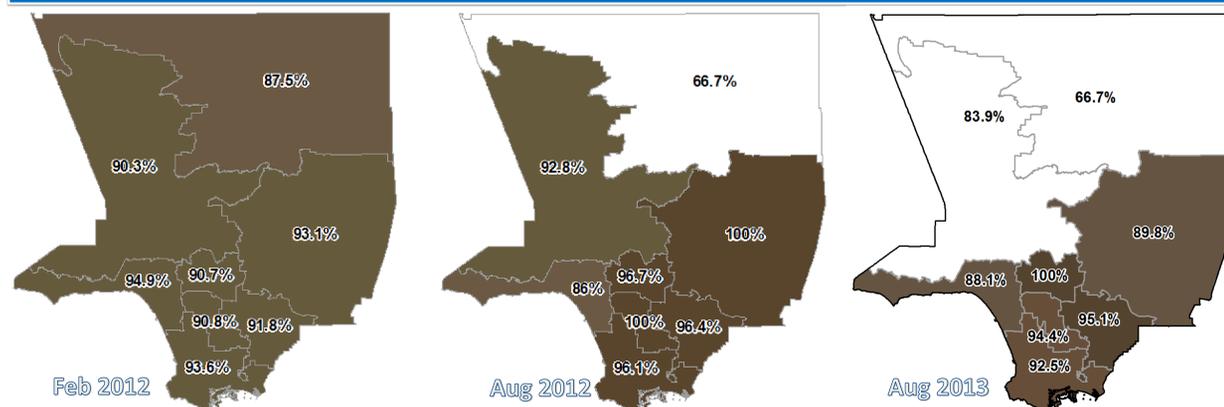
The location of services was convenient (outcome target = 84%)



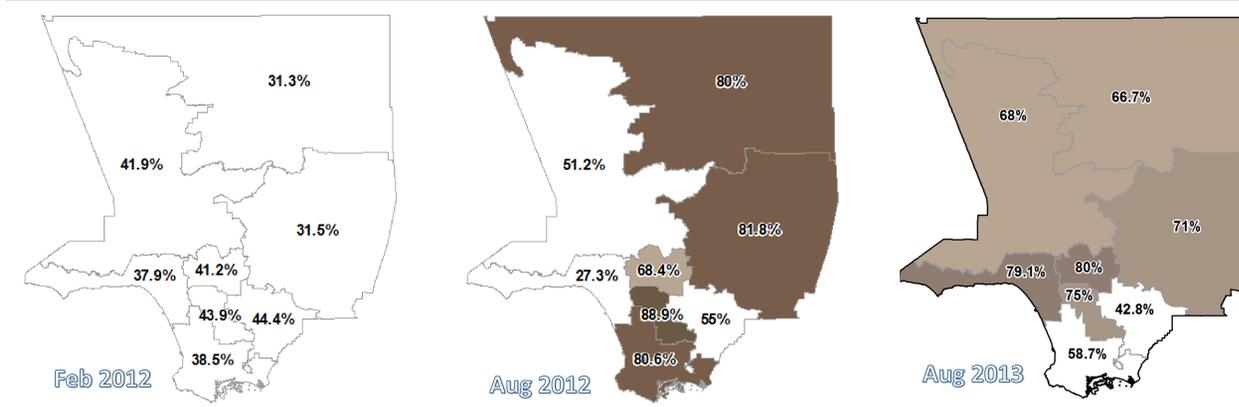
I deal more effectively with daily problems (outcome target = 65%)



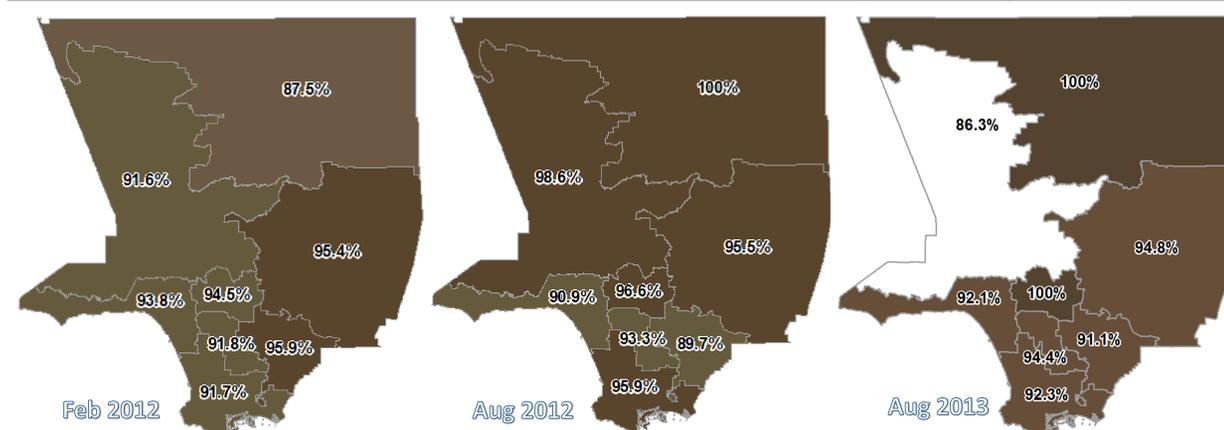
Staff were willing to see me as often as I felt it was necessary (outcome target = 85%)



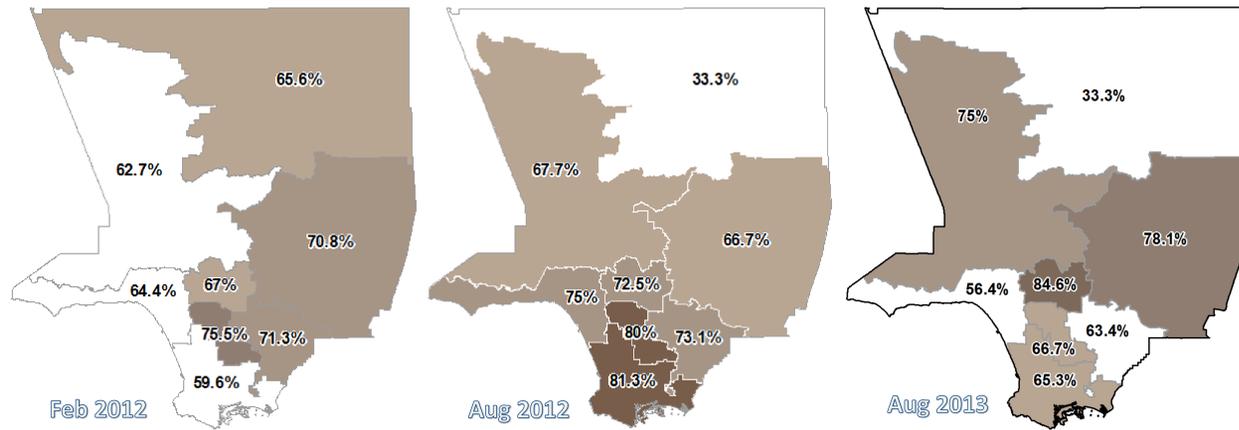
I do better in school and/or work (outcome target = 65%)



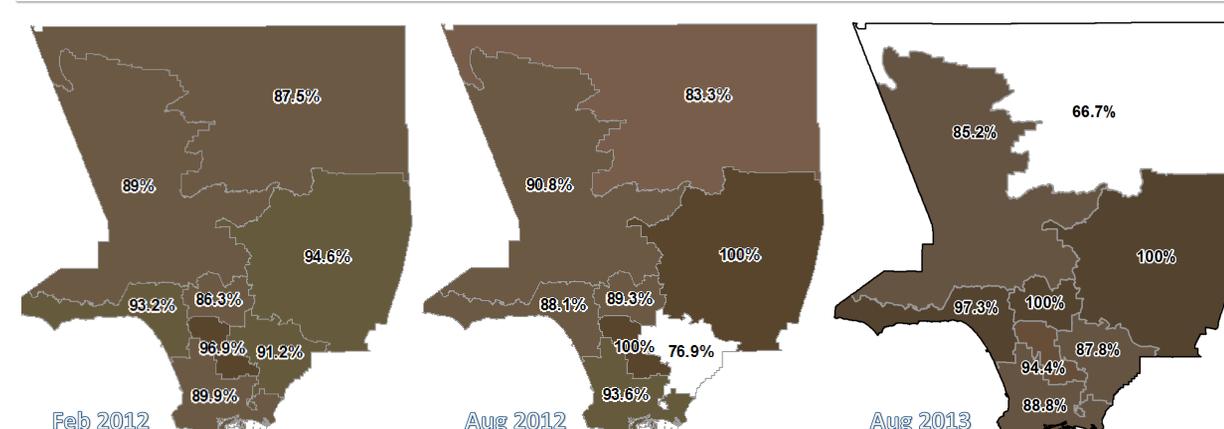
Services were available at times that were convenient for me (outcome target = 87%)



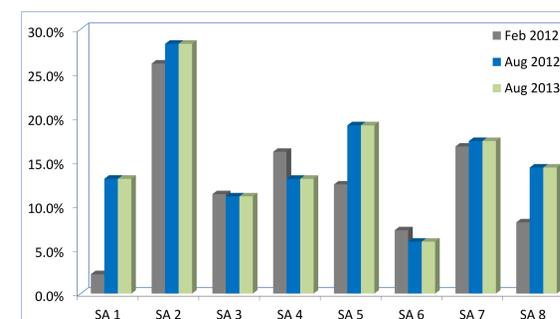
My symptoms are not bothering me (outcome target = 65%)



Staff were sensitive to my culture/ethnic background (outcome target = 80%)



Response Rate Chart



Response Rate

SA	Feb 2012	Aug 2012	Aug 2013
SA 1	2.2%	13.0%	13.04%
SA 2	26.1%	28.3%	28.34%
SA 3	11.3%	11.0%	11.05%
SA 4	16.1%	13.0%	13.04%
SA 5	12.4%	19.1%	19.11%
SA 6	7.2%	5.9%	5.91%
SA 7	16.7%	17.3%	17.33%
SA 8	8.1%	14.3%	14.32%

Legend

