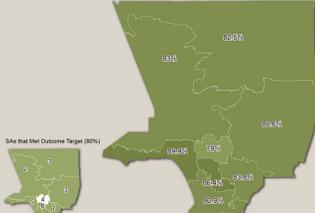


## YSS-F (N= 2,117)

Youth Services Survey for Families 0-17 years old  
*"I felt my child had someone to talk to when he/she was troubled."*



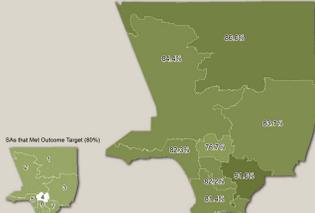
*"The location of services was convenient for us."*



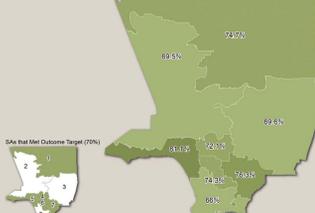
*"Services are available at times that were convenient for us."*



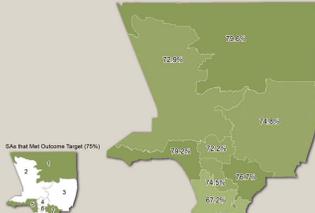
*"Staff were sensitive to my cultural/ethnic background."*



*"My child gets along better with family members."*



*"My child is doing better in school and/or at work."*



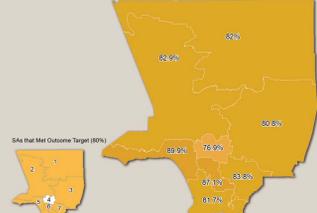
*"In crisis, I would have the support I need from family and friends."*



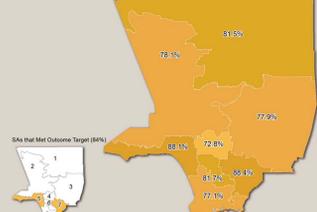
*"My symptoms are not bothering me."*

## YSS (N= 3,001)

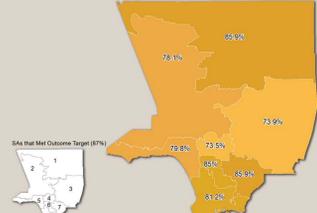
Youth Services Survey for Youth 13-17 years old  
*"I felt I had someone to talk to when I was troubled."*



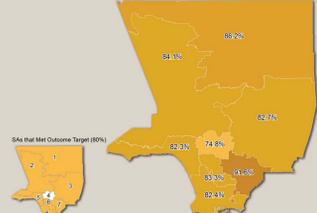
*"The location of services was convenient for me."*



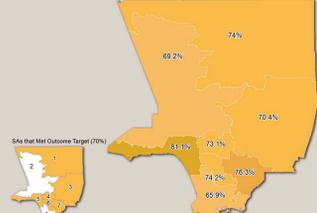
*"Services are available at times that were convenient for me."*



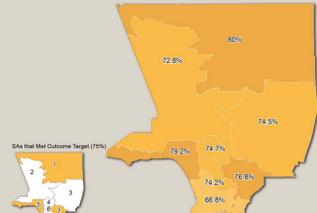
*"Staff were sensitive to my cultural/ethnic background."*



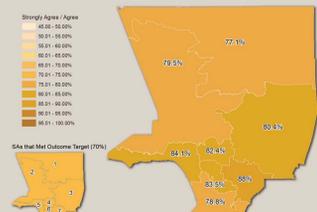
*"I get along better with family members."*



*"I do better in school and/or at work."*

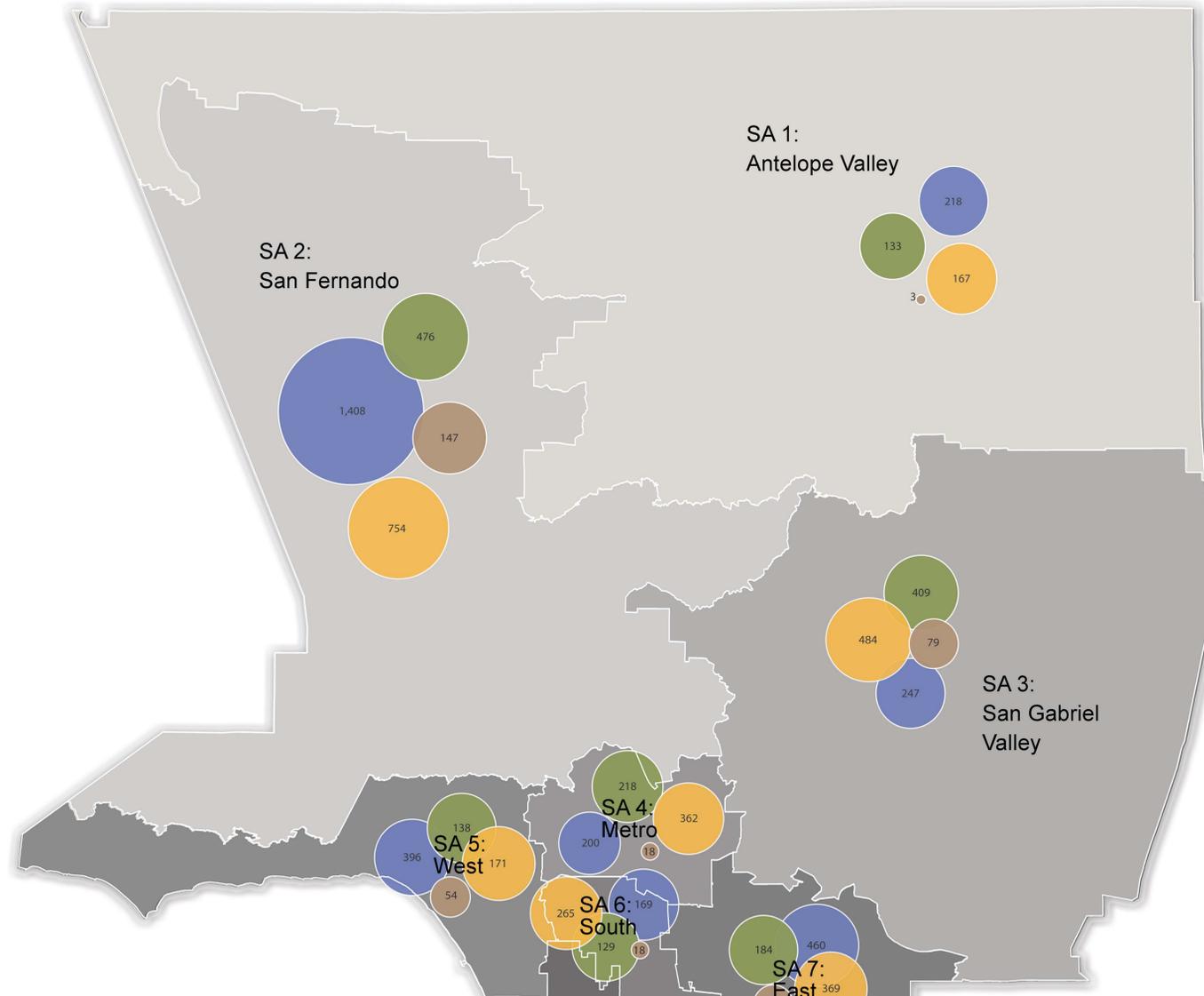


*"In crisis, I would have the support I need from family and friends."*

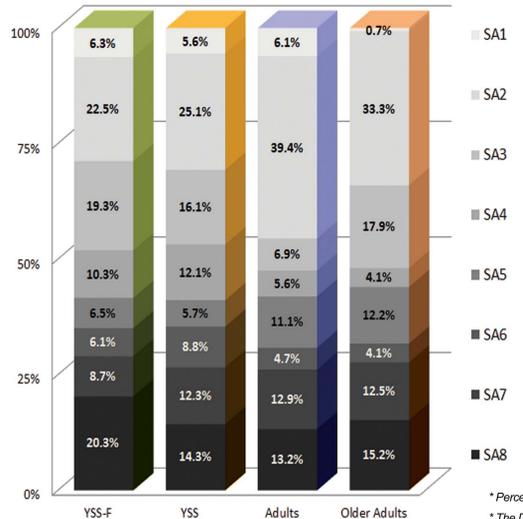


*"My symptoms are not bothering me."*

## Surveys Received (Number of Responses) by Service Area (SA\*) and Age Group



## Percent Survey Received by Service Area (SA) and Age Group

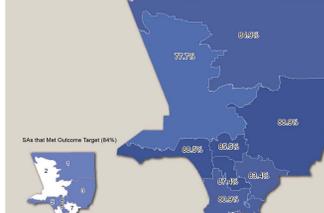


\* Percent Clients who responded "Agree or Strongly Agree" to the Survey Questions.

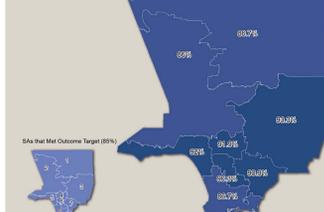
\* The Department of Mental Health Service Area (SA) boundaries are identical to the SFA boundaries.

## Adults (N= 3,571)

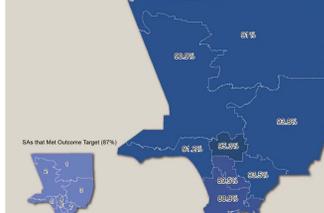
18-59 years old  
*"The location of services was convenient."*



*"Staff were willing to see me as often as I felt it was necessary."*



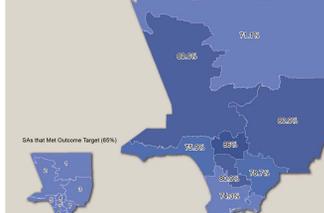
*"Services were available at times that were convenient for me."*



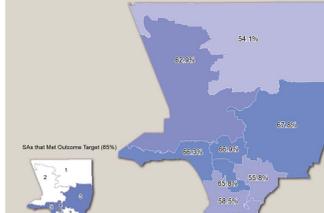
*"Staff were sensitive to my cultural/ethnic background."*



*"I deal more effectively with daily problems."*



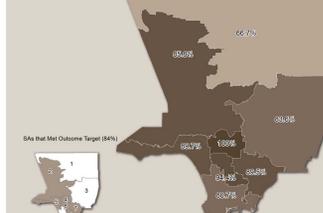
*"I do better in school and/or work."*



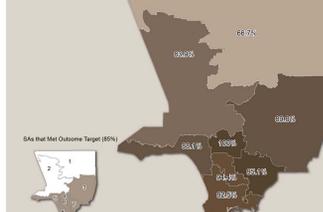
*"My symptoms are not bothering me."*

## Older Adults (N= 441)

60+ years old  
*"The location of services was convenient."*



*"Staff were willing to see me as often as I felt it was necessary."*



*"Services were available at times that were convenient for me."*



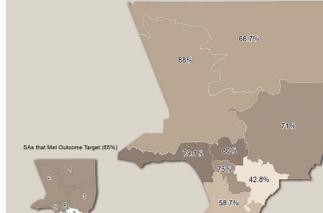
*"Staff were sensitive to my cultural/ethnic background."*



*"I deal more effectively with daily problems."*



*"I do better in school and/or work."*



*"My symptoms are not bothering me."*

