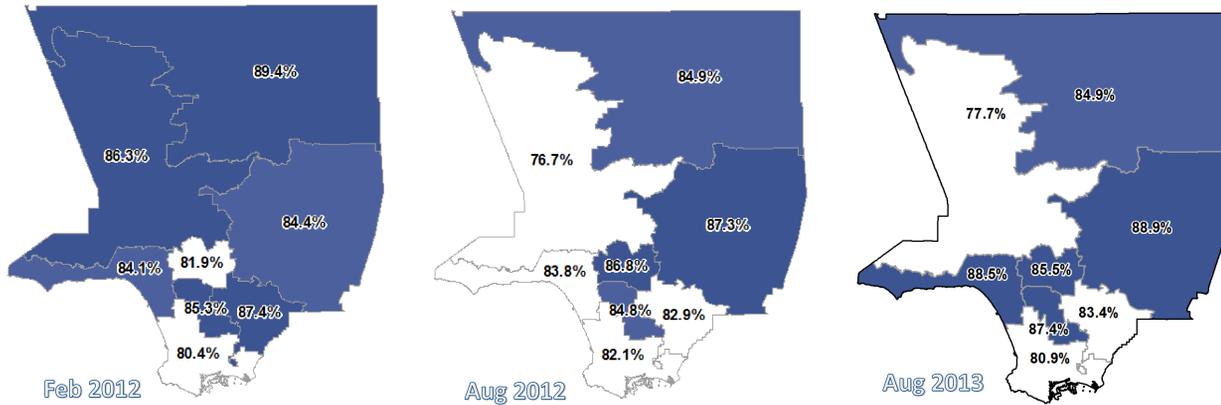
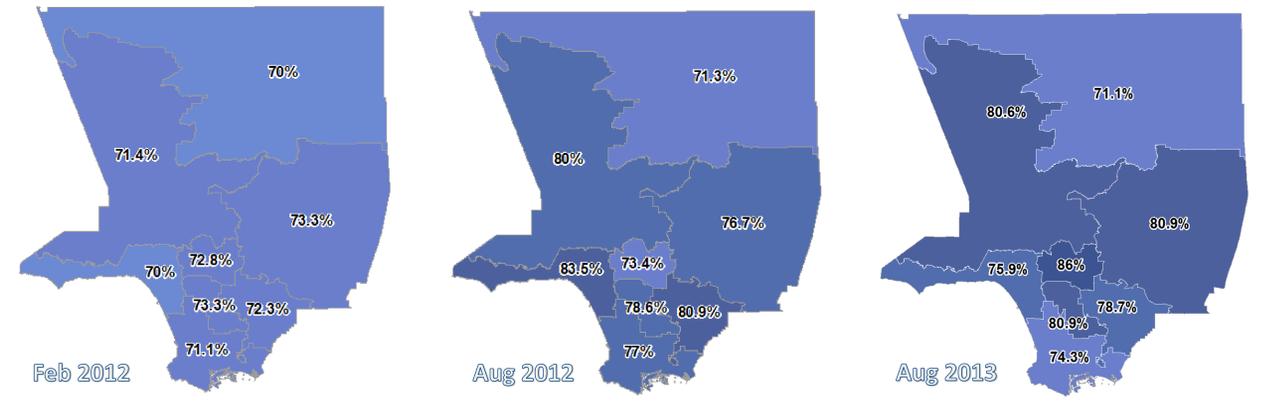


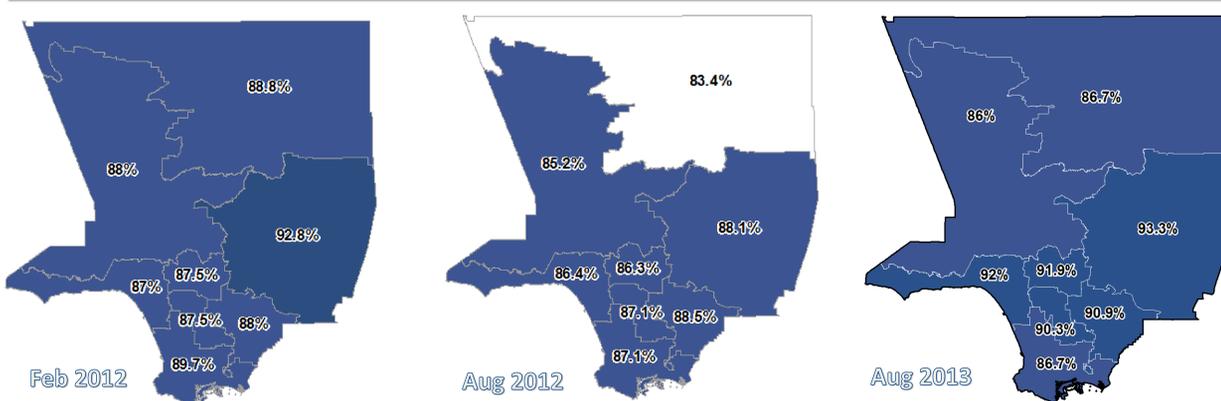
The location of services was convenient (outcome target = 84%)



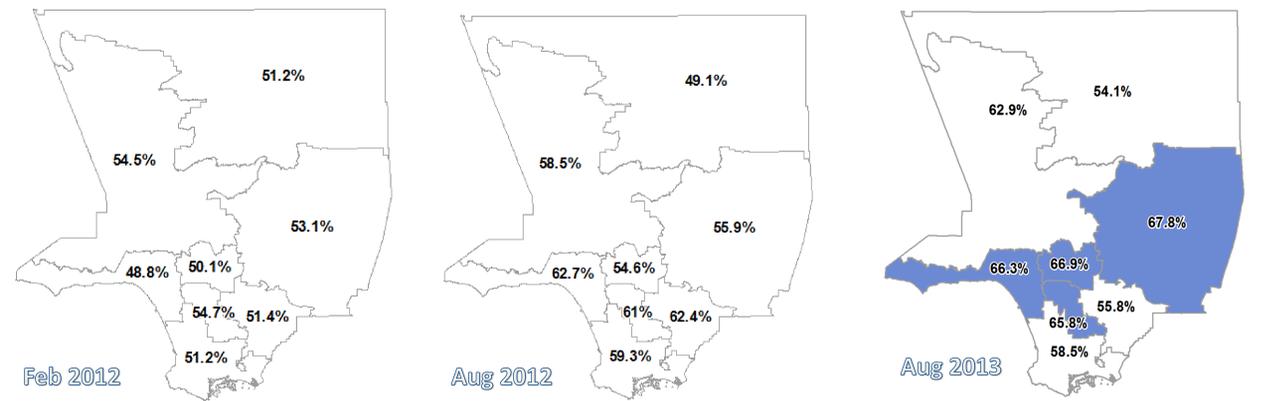
I deal more effectively with daily problems (outcome target = 65%)



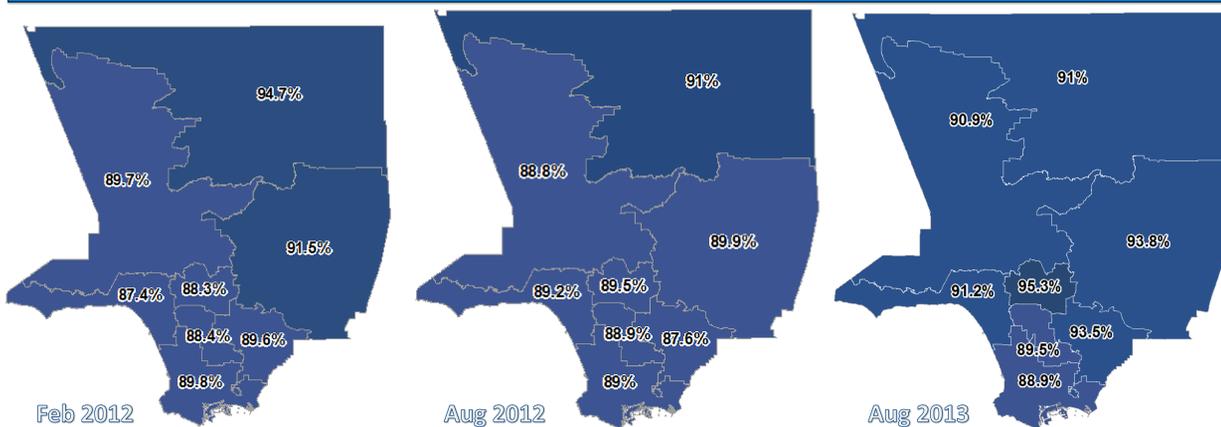
Staff were willing to see me as often as I felt it was necessary (outcome target = 85%)



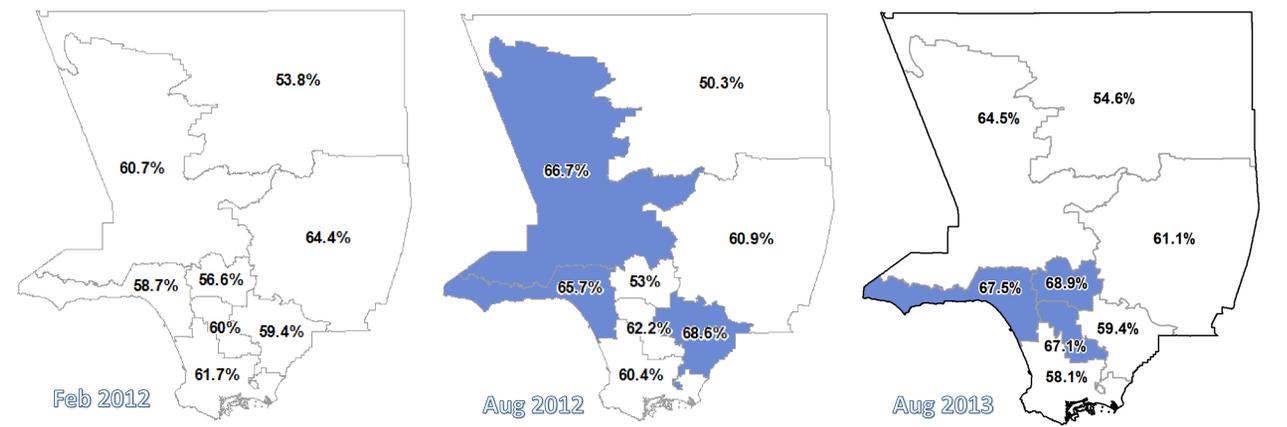
I do better in school and/or work (outcome target = 65%)



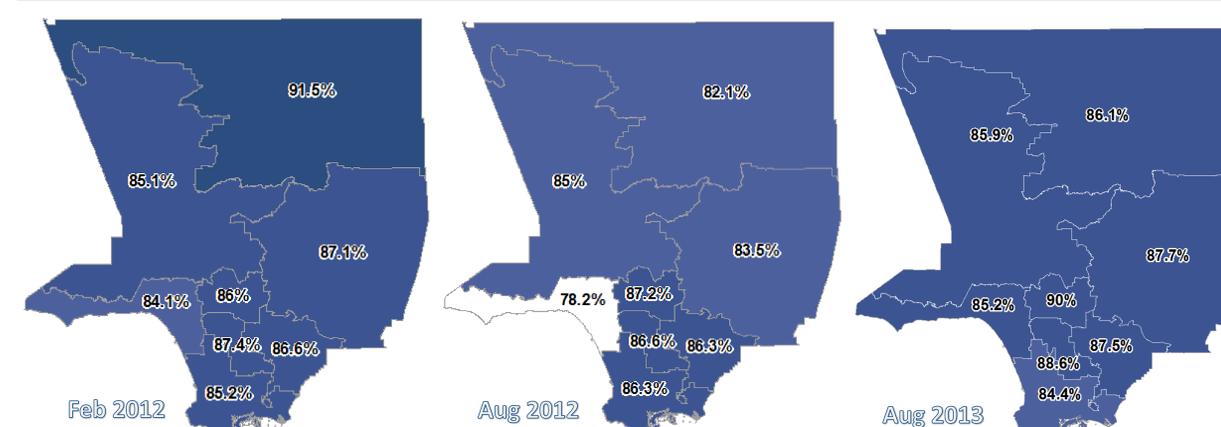
Services were available at times that were convenient for me (outcome target = 87%)



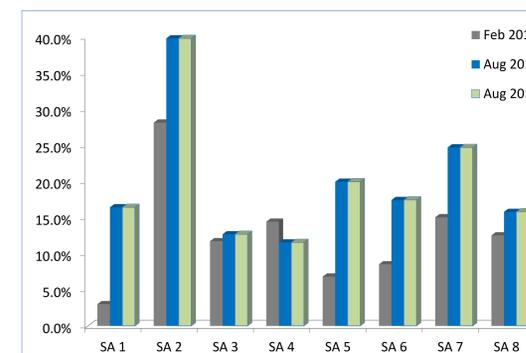
My symptoms are not bothering me (outcome target = 65%)



Staff were sensitive to my culture/ethnic background (outcome target = 80%)



Response Rate Chart



Response Rate

SA	Feb 2012	Aug 2012	Aug 2013
SA 1	3.0%	16.4%	16.38%
SA 2	28.1%	39.8%	39.76%
SA 3	11.7%	12.7%	12.65%
SA 4	14.4%	11.5%	11.52%
SA 5	6.8%	19.9%	19.91%
SA 6	8.5%	17.4%	17.40%
SA 7	15.0%	24.7%	24.68%
SA 8	12.5%	15.8%	15.75%

Legend

