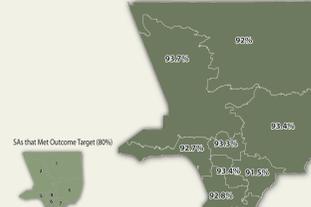
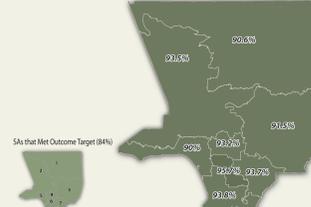


## YSS-F (N=6,889)

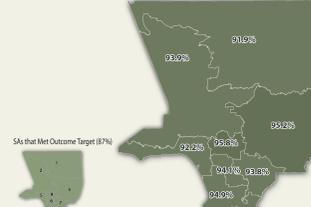
Youth Services Survey for Families: 0 - 17 years old  
*"I felt my child had someone to talk to when he/she was troubled."*



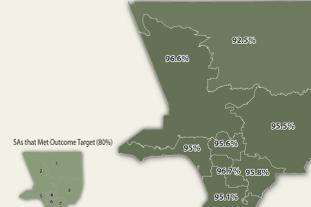
*"The location of services was convenient for us."*



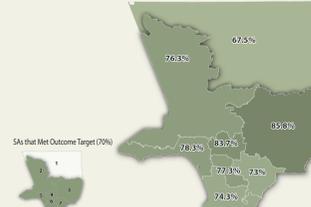
*"Services were available at times that were convenient for us."*



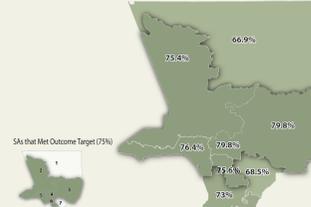
*"Staff were sensitive to my cultural/ethnic background."*



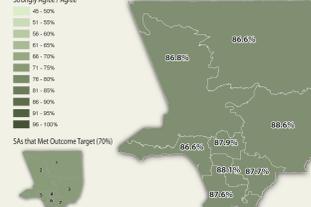
*"My child gets along better with family members."*



*"My child is doing better in school and/or work."*

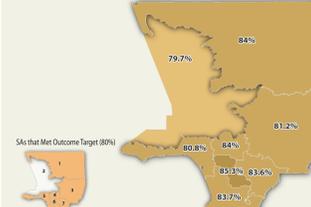


*"In crisis, I would have the support I need from family and friends."*



## YSS (N=4,577)

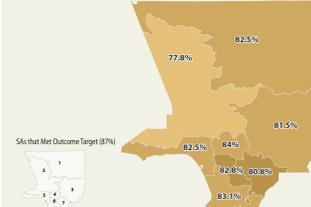
Youth Services Survey for Youth: 13 - 17 years old  
*"I felt I had someone to talk to when I was troubled."*



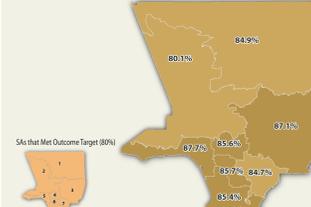
*"The location of services was convenient for me."*



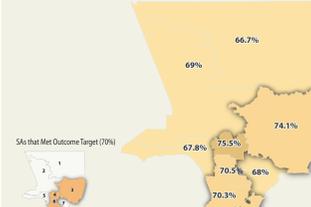
*"Services were available at times that were convenient for me."*



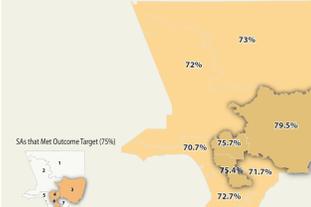
*"Staff were sensitive to my cultural/ethnic background."*



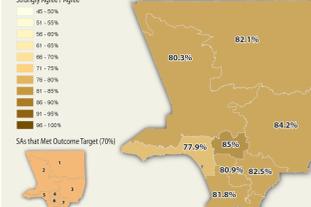
*"I get along better with family members."*



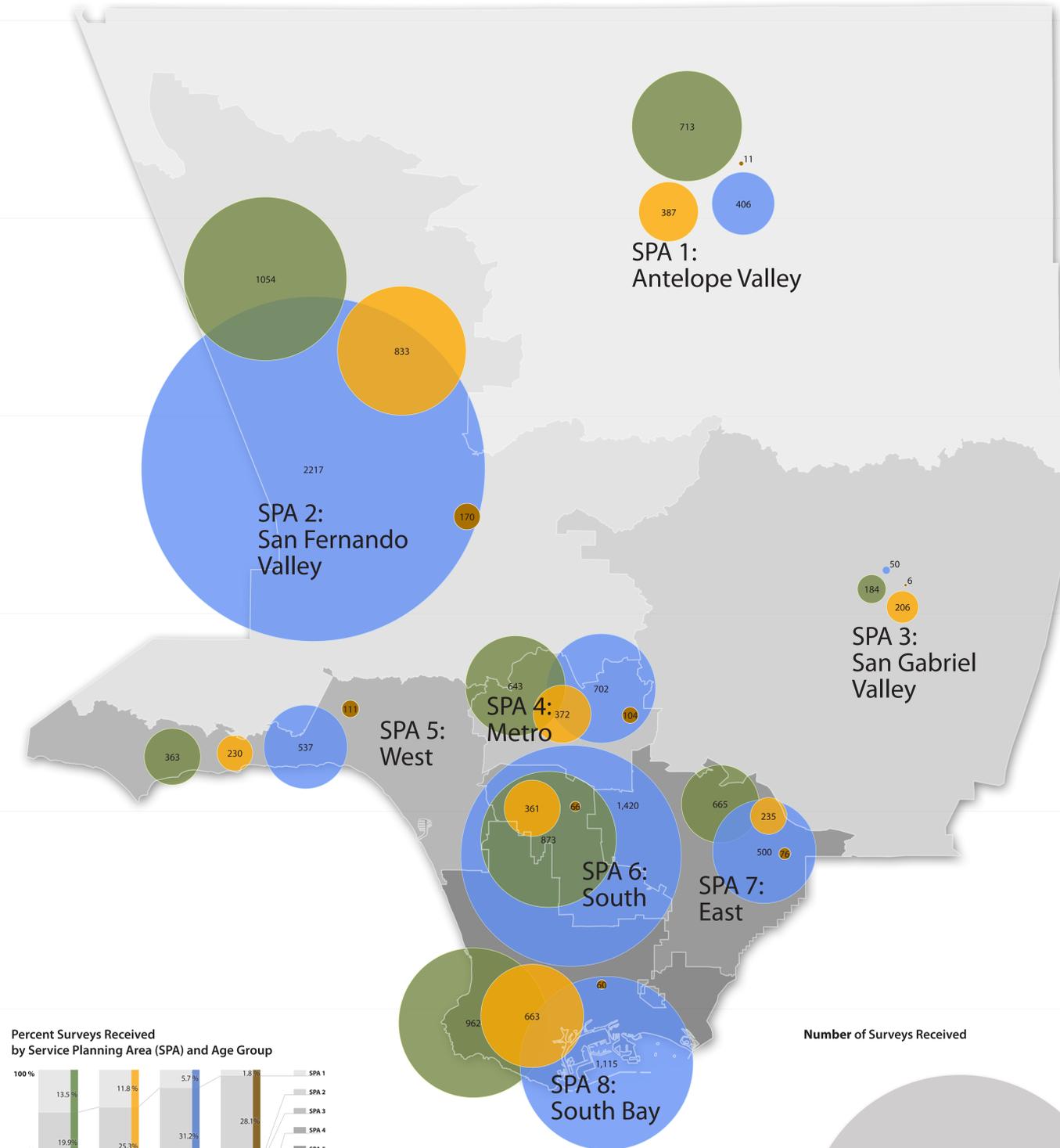
*"I do better in school and/or work."*



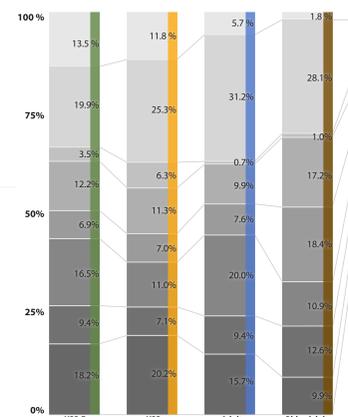
*"In crisis, I would have the support I need from family and friends."*



## Surveys Received (Number of Responses) by Service Planning Area (SPA\*) and Age Group



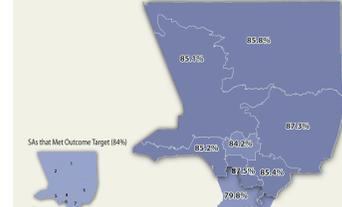
## Percent Surveys Received by Service Planning Area (SPA) and Age Group



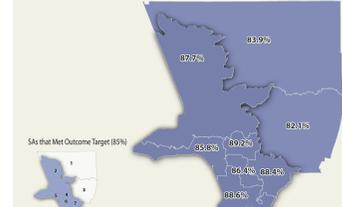
\* Percent clients who responded "Agree or Strong Agree" to the Survey Questions  
\* SPA Boundaries are identical to the Department of Mental Health Service Area (SA) boundaries.

## Adults (N=5,559)

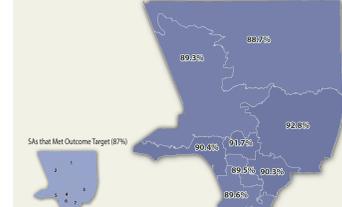
18 - 59 years old  
*"The location of services was convenient."*



*"Staff were willing to see me as often as I felt it was necessary."*



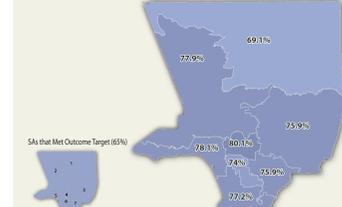
*"Services were available at times that were convenient for me."*



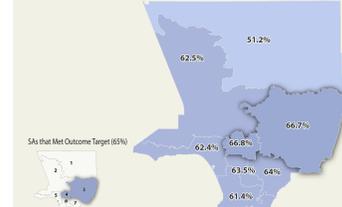
*"Staff were sensitive to my cultural/ethnic background."*



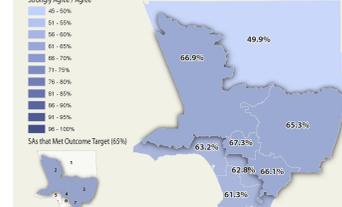
*"I deal more effectively with daily problems."*



*"I do better in school and/or work."*



*"My symptoms are not bothering me."*

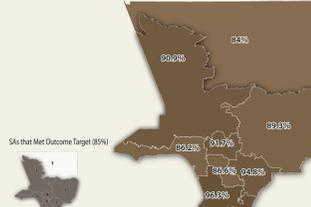


## Older Adults (N=615)

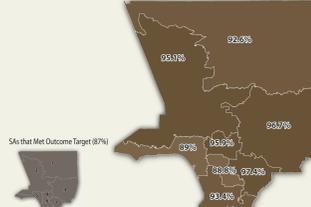
60+ years old  
*"The location of services was convenient."*



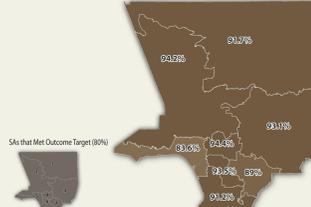
*"Staff were willing to see me as often as I felt it was necessary."*



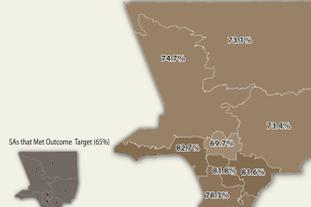
*"Services were available at times that were convenient for me."*



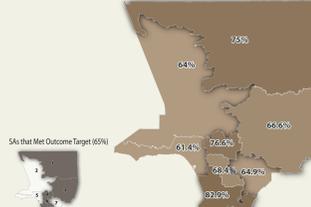
*"Staff were sensitive to my cultural/ethnic background."*



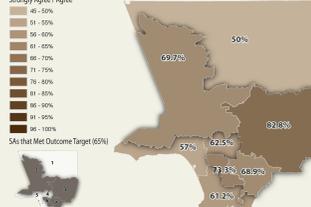
*"I deal more effectively with daily problems."*



*"I do better in school and/or work."*



*"My symptoms are not bothering me."*



## Number of Surveys Received

