

**COUNTY OF LOS ANGELES DEPARTMENT OF MENTAL HEALTH
PROGRAM SUPPORT BUREAU
QUALITY IMPROVEMENT DIVISION
CULTURAL COMPETENCY COMMITTEE MEETING MINUTES**

Date: March 11, 2015

Present: Ann Lee, SA 8 Long Beach/South Bay Geo Initiative; Aprill Baker, SA 6 QA Liaison; Belanie Brown, DMH/CGRD; Betty Dandino, LACCC/Chair; Bruce Wheatley, Inner City Industry – CCC Co-chair; Denise Johnson, Alafia Mental Health; Harold Turner, NAMI Urban LA; Ilda Aharonian, DMH JJMH QA; Jacques Alexander, MHSOAC; Jim TheHat, Share/Edelman; Leticia Ximenez, DMH Community & Government Relations Division – CCC Co-chair; Luis Escalante, PSB-WET Division; Luis Garcia, Tri-City MHS; Lupe Ayala, SA 7 Administration; Masao Tsuru, Office of Integrated Care; Mirtala Parada Ward, PSB-QID; Rafaela Diaz, Hillside; Reina De Cuellar, DMH SA 2/O&E; Rich Willens, Penny Lane Centers; Rocco Cheng, Pacific Clinics; Rosina Guzman-Ehrlich, NAMI Westside LA; Roxana Linares, PSB-QID; Saadia Jackson, Compton Mental Health Center; Sandra Chang Ptasinski, PSB-QID; Sharon Lyle, AAA UREP Co-chair

Participants via Webex: Carmen Rubio; Dennis Murata, PSB Deputy Director; Emily; Renee Thomas, GLAD;

Agenda Items	Comments/Discussion/Recommendations/Conclusions	Action Item	Person(s) Responsible
Welcome & Introductions	Attendee introductions		
Review of Minutes	January and February minutes reviewed and approved.		Co-Chairs
Ethnic Services Manager (ESM) Update	<u>CRDP Strategic Plan</u> <ul style="list-style-type: none"> The CCC's CRDP Strategic Plan Ad-hoc Workgroup reviewed the document and developed recommendations. Areas of recommendations include: Effective distribution of the Strategic Plan, additional target populations to be considered, specifications for the Requests for Proposals (RFP) 		Sandra Chang Ptasinski, Ph.D.

Agenda Items	Comments/Discussion/Recommendations/Conclusions	Action Item	Person(s) Responsible
	<p>requirements, and proposal evaluation. These recommendations were submitted to the Office of Health Equity (OHE). [A copy of this document was distributed to the CCC membership.]</p> <ul style="list-style-type: none"> • The OHE welcomes community feedback on the solicitation process for capacity building, implementation, evaluation, and technical assistance projects. Specifically, the OHE is requesting input regarding qualifications of providers, proposal evaluation, and scoring criteria. Separate links for each type of project have been created for the public to submit feedback. • Ad-hoc Workgroup members were publicly acknowledged by the ESM. <p><u>Online Provider Directory</u></p> <ul style="list-style-type: none"> • The ESM provided a live demo on how to access the online provider directory and highlighted the culture and language-related features of the directory. • Searches can be made by Service Area, service type, organization type, age groups served, languages/cultures, and specialty mental health services. • This directory also has the capability for language translation via its “Google Translate” feature. More than 90 languages are listed in the drop down menu. • A handout specifying steps to access the online provider directory was distributed to the CCC membership. <p><u>CCC Logo</u></p> <ul style="list-style-type: none"> • The ESM presented the logo themes identified by the Logo Ad-hoc Workgroup were presented. Visual illustrations accompanied each theme as follows: • “Cultural Competency as unique as your fingerprint” - Illustrated as a hand with the thumb up • “On the road to Cultural Competency”- Illustrated as a bus on the road to Cultural Competency, a road sign that reads ‘CC 	<ul style="list-style-type: none"> • The ESM will forward the 3 solicitation emails to the CCC • ESM will email the handout to the CCC members who called in 	

Agenda Items	Comments/Discussion/Recommendations/Conclusions	Action Item	Person(s) Responsible
	<p>continue ahead' and the lanes separated by words describing different aspects of culture</p> <ul style="list-style-type: none"> • “Seeing eye to eye”- Illustrated as an eye and underneath the eye are two people shaking hands • “The heart of Cultural Competency values”- Illustrated as a heart with a flowing ray coming out of the center of the heart with the words humility, openness, and appreciation • Feedback: • The CCC opted to work predominantly with the CC on the road and the heart of CC values themes. • For the CC on the road theme, the road with should go upwards not downwards, and the means of transportation does not need to be a bus. • Incorporate the heart into the road • Additional elements requested: <ul style="list-style-type: none"> - Rainbow - Tree of wisdom - Symbol of unity/togetherness • Ad-hoc workgroup members were publicly acknowledged by the ESM. 	<ul style="list-style-type: none"> • The ESM will share the CCC’s feedback with the artist who will be creating the logo and continue to report on the logo development 	
Words that will guide the CCC in 2015	<ul style="list-style-type: none"> • Equality • Inclusion • Collaboration • Communication 		CCC
Health integration motion	<ul style="list-style-type: none"> • A motion was approved by the Board of Supervisors in January 2015 to consolidate DMH, DMH, DPH under one health agency • There was a stakeholder meeting on February 11, 2015 during which members of the CCC/UREP/APCON were able to share their concerns about this motion • The timeline of the report due back to the Board has been extended <ul style="list-style-type: none"> ○ The CCC has been encouraged to review the report to ensure that all the concerns shared with Dr. Ghaly on 		

Agenda Items	Comments/Discussion/Recommendations/Conclusions	Action Item	Person(s) Responsible
	February 11, 2015 have been included		
CCC Presentations	<ul style="list-style-type: none"> • The Mental Health and Spirituality Conference will take place the last Thursday in May 2015 <ul style="list-style-type: none"> ○ A slot for a Cultural Competency workshop will be available for the 2016 conference ○ The following CCC members volunteered to join the MH and Spirituality Ad-hoc Workgroup to create a workshop for the Mental Health and Spirituality conference in 2016: <ul style="list-style-type: none"> – Renee Thomas – Saadia Jackson – Sharon Lyle – Jim TheHat – Jacques Alexander – Rocco Cheng – Luis Escalante – Sandra Chang Ptasinski 		
CCC Workgroups Updates	<ul style="list-style-type: none"> • <u>Outreach and Presentations (O&P)</u> <ul style="list-style-type: none"> ○ Continue 2014 goals: To increase awareness of Cultural Competency in each Service Area, to educate consumers about the CCC goals and objectives and create a system where information may be exchanged among the O&P Workgroup and the Service Areas ○ A Liaison has been identified for every Service Area except for SA 1 ○ This Workgroup will be introducing the Data Workgroup's presentation at the SAACs ○ Currently working with the District Chiefs and SAAC chairs to get Cultural Competency to be a standing item on the SAAC meeting agendas so that the O&P Workgroup can provide CCC updates ○ The Workgroup will begin with SAAC 5, which is scheduled to meet in March 	<ul style="list-style-type: none"> • Reba Stevens requested more consumer inclusion in SAAC 6 	

Agenda Items	Comments/Discussion/Recommendations/Conclusions	Action Item	Person(s) Responsible
	<ul style="list-style-type: none"> • <u>Data Workgroup</u> <ul style="list-style-type: none"> ○ Goal: To show the importance of data collection to improve the quality of mental health services ○ Objective: To work with the Outreach and Presentations Workgroup on launching the Data Workgroup’s presentation for the SAAC meetings ○ This workgroup will also collaborate with the Juvenile Justice Workgroup ○ Currently working on the development of presentation evaluation forms and a pre & post presentation survey form • <u>CRDP Alignment Workgroup</u> <ul style="list-style-type: none"> ○ Goal: To raise awareness of the CRDP reports, define terminology that communities are not aware of; collaborate with other workgroups to identify CRDP Recommendations within the juvenile justice system for different age groups and present on the CRDP reports to the UREP subcommittees and at SAAC meetings • <u>Juvenile Justice Workgroup</u> <ul style="list-style-type: none"> ○ Goal: In an effort to reduce recidivism <i>and increase the racial and social parity</i> within the juvenile justice system, Juvenile Justice Disparities Workgroup intends to: <ol style="list-style-type: none"> 1. Develop a set of questions that will guide clinicians to ask culturally sensitive questions during the Juvenile Justice Mental Health Assessment process; and 2. Create a plan for an Inspirational Speaker Series that will provide the detained youth with messages of hope, wellness and recovery. The speakers will be culturally diverse and have life experiences similar to the youth involved in Juvenile Justice. 		

Agenda Items	Comments/Discussion/Recommendations/Conclusions	Action Item	Person(s) Responsible
Next meeting	<ul style="list-style-type: none"> ▪ Wednesday, April, 8, 2015, 1:30 pm to 3:30 pm at 550 S. Vermont Ave, 3rd floor conference room, Los Angeles, CA 90020 		

Respectfully Submitted,